

Please observe the following important recommendations and requirements for transporting your pet

Large enough:

The kennel should be large enough to permit the animal to stand upright in a natural posture, turn around and lie down. It must also be padded with an absorbent material such as newspaper, cardboard, blankets etc. to prevent leakage.

Escape-proof:

The kennel must be strong enough to prevent the animal from escaping. Rattan cages or cardboard boxes are therefore unsuitable because the animal could chew its way out. We recommend a sturdy cage made of plastic, wood or some other harmless, nontoxic material.

Safe:

To prevent your pet from injuring itself, the inside of the kennel may not contain any sharp edges, pointed objects or nails. If it is equipped with rollers or wheels, you must remove them to protect your pet.

Trust-inspiring:

Placing your pet's favorite blanket or toy in the kennel can help calm him because of the familiar smell. Get him used to the kennel before leaving home by locking him inside for an hour or two at a time and then rewarding him.

Food and water bowls:

The kennel must contain food and water bowls on all flights. These too must be made of a harmless, nontoxic material. Lead bowls, for example, are not allowed because they can cause lead poisoning.

Good ventilation:

The kennel must have ventilation holes on at least three sides. This is important to ensure that it is leak-proof and to protect your pet from drafts.

Where to put the leash:

Don't put the leash inside the kennel; instead, tie or glue it to the top. You can also carry it in your hand luggage. This will prevent your pet from accidentally strangling himself!

Suitable kennels can also be purchased at the airport:

The Airport Luggage Service (offices in Terminal 1, B Arrivals and in Terminal 2, E Arrivals) usually has transport containers for animals in stock, which can be picked up one to two hours before departure.

Call ahead to order one: +49 (0) 69 – 690 51211.

Should I give my pet tranquilizers?

It is normal for many pets to get very nervous before and during a flight. In case you are thinking about giving him a tranquilizer, however, keep in mind that it can cause unpredictable reactions during the flight, including circulatory problems.

If you insist on medicating your pet, please discuss it with your veterinarian beforehand and follow his instructions exactly. It must also be indicated on the kennel as follows:

Name of the medication
When it was administered
Dosage
Expected duration of effect