

# Hi Kids,

My name is "Fluggi" and I'm the mascot of Frankfurt Airport. I bet you can't wait to board your flight! To help the time fly by while you're waiting, I'd like to show you where you can play or watch planes at the airport.

On the back is an *airport map*. Look for these symbols on it:

Here you can romp in a play area.

Here you can watch big and little planes taxiing, taking off, and landing.

Can you find the symbols?

Frankfurt Airport has two terminals. Concourses A, B, C, and Z are in Terminal 1, and Concourses D and E are in Terminal 2.

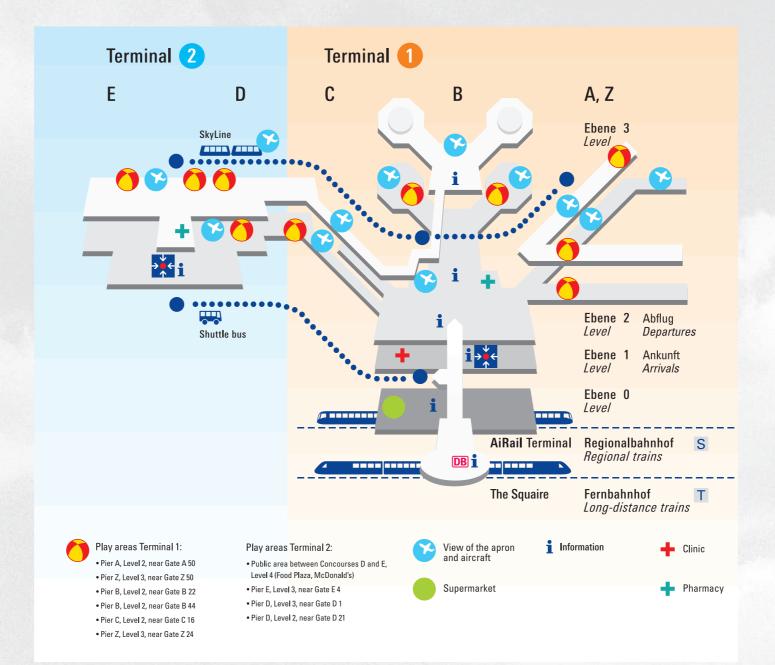
Every pier has a lot of gates with waiting areas. From there you walk across a special bridge to enter the plane. Or you might take a bus across the apron to your plane and board it by climbing up the stairs.

If you want, go to an information desk and ask for our coloring and puzzle book.

Have a great flight!

Sincerely, Fluggi

## Airport Overview



## Find the Differences





Ten details are missing from the bottom picture – can you find and mark them all?

#### Imprint

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# Traveling with Children

VIP Treatment for Young Passengers



# Preparations and Getting to the Airport

## Carry-On Luggage

When traveling with a child, make sure to take the following items with you:

- A blanket to keep your child warm despite the on-board air-conditioning system
- Thick socks to prevent cold feet
- Your child's favorite cuddle animal
- A small toy
- A (picture) book
- · Coloring book and crayons or colored pencils
- Extra diapers
- Moist wipes for changing diapers and cleaning your child's face
- A change of clothes for your child (and yourself)
- Plastic bag for dirty clothes and diapers
- Snacks
- Bottle and pacifier
- Any required medications

## Baby Food

If your child is three years or younger, you may keep the amount of baby food and water required for the duration of your entire trip, in your hand luggage. Please note that you must report these contents at the security checkpoints.

### Bassinet

Please inform your airline in advance if you will be traveling with a baby. On request, most airlines will provide a bassinet on long-haul flights.

### Getting to the Airport

Please plan enough time for getting to Frankfurt Airport.

While you are away you can conveniently and economically leave your car on our Holiday Parking Lot. You can ride a free 24-hour shuttle bus from there straight to your terminal. The parking facilities right at the terminals are of course also available. If you choose to use public transportation, our airport has a long-distance train station, a regional train station, and a bus station. All of them are just a short walk from Terminal 1.

From Frankfurt's central train station, you can take a commuter train (S-Bahn). Board line S8 or S9 toward Wiesbaden.

More information on getting to the airport is available on our website at *www.frankfurt-airport.com* or simply use our FRA Airport APP.

# From Check-In to Departure

### **Evening-Before Check-In**

To help you avoid stress on your day of departure, many airlines offer an evening-before check-in service. For details, please contact your airline or visit our website at www.frankfurt-airport.com.

#### **Baby Carriages and Strollers**

For your information, we offer free strollers rentals at our service points in Terminal 1 and 2 (as long as supply lasts). Arriving passengers can borrow strollers at Information counter 10, located in Transit Hall B. The buggies may be returned at either the baggage claim areas, the gates, or the information counters.

Furthermore, for a fee, you may also rent strollers, at the baggage storage room, in Terminal 1, Arrival Hall B.

### **Child Safety Seats**

Child safety seats may usually be checked as bulky baggage. Some airlines let you turn your child safety seat over to their personnel right at the departure gate. Please ask about the procedure when checking in.

### Shopping, Eating & Drinking

Have you left something at home in the rush to get ready, or are your kids hungry and irritable? No problem. At Frankfurt Airport you can take advantage of a wide range of shops and restaurants to get all of your needs met. Among other things, our terminals contain a supermarket, pharmacies, shops that sell periodicals, and many other stores carrying everything from diapers and baby bottles to toys, books, and clothing for children.

Whether you prefer buttered giant pretzels, pizza, or a threecourse meal, the food & beverage outlets at Frankfurt Airport have something for every taste, and that goes for kids too. Many restaurants have special meals and dishes for children, and some even include play corners.

These shopping and culinary offerings are all over the terminals, in both the pre-security and post-security areas.

One special highlight worth mentioning is that some stores and restaurants have a magnificent view of the apron and airfield, especially in the post-security parts of the airport.

#### **Changing Diapers and Breastfeeding**

You'll find separate diaper-changing and breastfeeding rooms in all large sanitary facilities.

#### **Questions & Answers**

If you still have any questions, please go to one of our information desks. Our friendly staff will be happy to help you.

#### Medical Emergencies

If you or your child urgently require medical care, the staff of the airport clinic in Terminal 1, Concourse C, will look after you.