

## ***Leaflet for Finders***

Dear Sir or Madam,

Thank you for returning the item you found at Frankfurt Airport to us. In accordance with the provisions of the German Civil Code, we would like to point out the following:

### ***Claim:***

A claim to a finder's fee exists

- if the lost property is **worth at least € 50.00**,
- if you are not an employee of Fraport AG, its Group companies or a company commissioned to clean rooms, areas or means of transport at the airport,
- if you have not intentionally or grossly negligently violated your legal obligation to deliver the lost property to the lost property office after it was found, and if you have not waived your right to a finder's fee in advance.

### ***Amount of the finder's fee:***

- For lost property **worth up to € 500.00** 2.5 %.
- For higher values, **1.5 % of the amount exceeding € 500.00** is added.  
Special regulation for animals: **1.5 % of their value** in any case.

### ***Request for the finder's fee:***

- In the first three years after the public announcement of the find, you can **only claim a finder's fee from the loser of the lost property** if he/she has collected it during this period. If this is the case, FraAlliance GmbH will provide you with the address of this person so that you can request the finder's fee.
- If the loser does not collect the lost property during the three-year period, ownership is transferred to FraAlliance GmbH. Only now can you demand a finder's fee from FraAlliance GmbH. You will then receive a corresponding notification from us. We will then transfer the finder's fee to you at your request. A claim to the lost property is excluded in any case.

Personal details of the finder are stored electronically by **FraAlliance GmbH** for the handling of lost property. The data subject information in accordance with Articles 13, 14 GDPR can be found on the back/following page. Otherwise, this information is also available at **[datenschutz.fraport.de](https://www.fraport.de/datenschutz)**.

Thank you for your attention, on behalf of all travellers, guests and employees.

## **Information acc. Art. 13 und 14 GDPR**

The protection of your personal data is important to us.

The lost property office at Frankfurt Airport, which processes personal data by Sasse Aviation Service GmbH on our behalf (see controller), about which we would like to inform you herewith.

### **Controller**

FraAlliance GmbH  
a Fraport & Lufthansa Joint Venture  
Flughafen Frankfurt, Terminal 1, 60547 Frankfurt am Main

### **Data protection officer**

Michael Vogelbacher  
colenio GmbH & Co. KG  
[dsb@colenio.de](mailto:dsb@colenio.de)

### **Purpose and legal basis**

The data to be collected is processed for the purpose of the legal mandate to handle lost property found in a transport centre (Art. 6 para. 1 lit. c GDPR in conjunction with §§ 978 ff. BGB).

Insofar as we have obtained your **consent** (Art. 6 para. 1 lit. a GDPR) for the processing of personal data for specific purposes, the processing is lawful on this basis. Consent that has been granted can be withdrawn at any time. This also applies to the revocation of declarations of consent that you gave us before the GDPR came into force on 25 May 2018. The withdrawal of consent is effective for the future and does not affect the lawfulness of the data processed until the withdrawal.

Should we wish to process your personal data for a purpose not previously stated, we will inform you in advance in accordance with the statutory provisions.

### **Type of data or data categories**

The following information, among others, is collected for the handling of lost property found in a transport centre:

Data to identify you as the finder/recipient/authorised representative of a lost property:

- Name
- Address data (street, house number, postcode, city, country)
- Other correspondence data
- Data on how the item was found
- Identification data (type of ID and number)

Data for processing any claims for finder's fee

### **Source of the personal data and whether it originates from publicly accessible sources, if applicable**

In principle, we only process data that we receive from you as the finder/recipient/authorised representative.

In individual cases, we may also process data from other sources, e.g. other organisations connected with the find and named by you in your information

In such cases, the data will be collected and processed in agreement with you.

### **Recipients and disclosure to third parties**

We work together with a service provider (Sasse Aviation Service GmbH) for the operation of the lost property office and for the processing of lost property. Your personal data will be passed on to this service provider if this is necessary for the handling of lost property found in a transport centre. This includes in particular the disclosure of information about the lost property and your contact details. The data passed on may only be used by the third parties for the stated purposes. *Your personal data will not be transferred to third parties for purposes other than those listed.*

### **Storage and deletion**

The personal data collected by us will be stored until the expiry of the statutory limitation periods under civil law (3 years after the end of the calendar year in which the lost property was auctioned or returned to the owner of the lost property) and then deleted, unless we are obliged to store it for a longer period of time in accordance with Article 6 (1) (c) GDPR due to tax or commercial law storage and documentation obligations (HGB, StGB or AO) or you have consented to further storage in accordance with Article 6 (1) (a) GDPR.

## **Rights of data subjects**

You have the right:

In accordance with Art. 15 GDPR, to request information about your personal data processed by us. In particular, you can request information about:

- the purposes of processing,
- the categories of personal data,
- the categories of recipients to whom your data has been or will be disclosed
- the planned storage period,
- the existence of a right to rectification, erasure, restriction of processing or objection
- the existence of a right to lodge a complaint,
- the origin of your data if it was not collected by us

In accordance with Art. 16 GDPR, to immediately request the correction of incorrect or incomplete personal data stored by us

In accordance with Art. 17 GDPR, to request the deletion of your personal data stored by us, unless the processing is necessary to exercise the right to freedom of expression and information, to fulfil a legal obligation, for reasons of public interest or for the assertion, exercise or defence of legal claims.

In accordance with Art. 18 GDPR, to demand the restriction of the processing of your personal data if the accuracy of the data is disputed by you, the processing is unlawful but you refuse to delete it and we no longer need the data, but you need it for the assertion, exercise or defence of legal claims or you have lodged an objection to the processing in accordance with Art. 21 GDPR.

In accordance with Art. 20 GDPR, to receive your personal data that you have provided to us in a structured, commonly used and machine-readable format or to request that it be transferred to another controller and to lodge a complaint with a supervisory authority in accordance with Art. 77 GDPR. As a rule, you can contact the supervisory authority of your usual place of residence.

### **Revocation of consent**

In accordance with Art. 7 para. 3 GDPR, you can revoke your consent to us at any time. The consequence of this is that we may no longer continue the data processing based on this consent in the future. If you would like to exercise your right to object, simply send an email to [datenschutz@fraalliance.de](mailto:datenschutz@fraalliance.de)

### **Objection pursuant to Art. 21 GDPR**

In accordance with Art. 21 GDPR, you can object at any time to processing that is carried out in the public interest or in the exercise of official authority vested in the controller (Art. 6 para. 1 lit. e GDPR) or to processing for the purposes of the legitimate interests pursued by the controller (Art. 6 para. 1 lit. f GDPR), if this objection arises from your particular situation, unless the controller demonstrates compelling legitimate grounds for the processing which override the interests, rights and freedoms of the data subject or for the establishment, exercise or defence of legal claims. If you would like to exercise your right to object, simply send an email to [datenschutz@fraalliance.de](mailto:datenschutz@fraalliance.de)