Dear Madam or Sir,
Thank you for handing in the item found at Frankfurt Airport.
Based on the provisions of the German Civil Code, we would like to point out the following:

**Entitlement:**
You are entitled to a finder’s reward,
- if the lost property is worth at least 50.00€,
- if you are not a staff member of Fraport AG, Lufthansa, its Group companies or a company contracted to clean rooms, areas or means of transport at the airport,
- if you have not intentionally or grossly negligently violated your legal obligation to deliver the lost and found to the lost and found office after it has been found,
- if you have not waived your right to a finder’s fee in advance.

**Amount of the finder’s fee:**
- For lost property with a value of up to 500.00€ 2.5%.
- In case of a higher value, 1.5% of the amount exceeding 500.00€ will be added.
- Special regulations for animals: In any case 1,5% of their value

**Requirements for the finder’s fee:**
- In the first three years after the public announcement of the find, you can only demand finder’s reward from the loser, provided that he/she has picked up this lost property during this period. If this is the case, Fraport AG will inform you of the address of this person so that you can request the finder’s reward there.
- If the loser does not pick up the lost property during the three-year period, ownership is transferred to Fraport AG. Only now can you claim the finder’s fee from Fraport AG. You will then receive a corresponding notification from us. Upon your request, we will then transfer the finder’s fee to you. A claim to the lost property is excluded in any case.

Personal information is stored electronically by Fraport AG for the purpose of handling lost property. The data subject information pursuant to Articles 13, 14 DS-GVO is available at [datenschutz.fraport.de](http://datenschutz.fraport.de).

Thank you for your attention, on behalf of all travelers, guests and employees,
Your lost and found office at Frankfurt Airport

Fraport AG, Frankfurt Airport Services Worldwide, 60547 Frankfurt am Main