

## Information

### Group Bookings

The booking office of Fraport AG:

Phone: +49 (0)69 690-70291; fax: +49 (0)69 690-53341

Email: [rundfahrten@fraport.de](mailto:rundfahrten@fraport.de)

[www.FRA-Tours.com/en](http://www.FRA-Tours.com/en)

Travel agents may be eligible for special terms. Talk to us!

### Individual Bookings and Airport Shop

FRA Airport Tours & Shop

Terminal 1, Concourse C, Level 2 (departures)

Online ticket shop: [www.FRA-Tours.com/en](http://www.FRA-Tours.com/en)

Our partner Frankfurter Stadtevents:

[www.frankfurter-stadtevents.de/flughafen](http://www.frankfurter-stadtevents.de/flughafen)

### Persons with Reduced Mobility (wheelchair users)

Persons with reduced mobility are also welcome to go on our tours. However, please let our booking office know in advance by calling on a weekday.

### Baby Carriages and Strollers

For safety reasons, we regret that it is not possible to take baby carriages or strollers on tours. They can be left at the baggage storage office in Terminal 1, Concourse B, Level 1. If you show your tour ticket, this service only costs €1 for 3 hours and €7 for 24 hours.

### Parking

You'll find plenty of parking spaces in the multistory structures at the terminals. Bus parking is available on lot P36 (all parking facilities are subject to fees).

### Payment

Payment may be made in cash, with a major credit card (MasterCard, VISA or American Express), with a German Maestro debit card, by PayPal (online) or by wire transfer if you have been issued an invoice (for group bookings only).

Tour departure times may be changed at any time if required by airport operations. All prices are valid until further notice. If you cancel a booked tour at short notice or do not show up, a fee will be charged. Please see our General Terms and Conditions at [www.FRA-Tour.com/en](http://www.FRA-Tour.com/en). Valuables, mobile/cell phones, cameras and guide dogs may be taken on tours. Please refrain from taking sharp or pointed objects or irritant gases or weapons of any kind. Alcoholic beverages and narcotics are strictly forbidden in all airport areas that are subject to security. We advise tour participants to carry a valid passport or identity card. This is obligatory for Fire Department, Premium and Terminal 3 Tours. These rules may be subject to change after this brochure is finalized, and Fraport AG therefore provides no guarantee of their completeness or correctness.



*This brochure was last updated in January 2020.*

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[www.facebook.com/FrankfurtAirport](https://www.facebook.com/FrankfurtAirport)



[www.instagram.com/frankfurtairport](https://www.instagram.com/frankfurtairport)



[www.twitter.com/Airport\\_FRA](https://www.twitter.com/Airport_FRA)



[www.youtube.com/user/FraportundFRA](https://www.youtube.com/user/FraportundFRA)

\*€0.20 per call from landline phones in Germany and  
up to €0.60 per call from German mobile/cell phones



# Fascination Airport

Discover Frankfurt Airport

[www.FRA-Tours.com/en](http://www.FRA-Tours.com/en)

All tours  
are narrated  
live by  
guides





# Airport Adventures

## Unforgettable tours at Frankfurt Airport

The Airbus A380 superjumbo slowly goes into motion. It's so close you could almost touch it. A tractor pushes the world's largest passenger aircraft out of its parking position at the terminal. An airport employee gives a thumbs-up to the giant bird. Any moment now, the 560-tonne double-decker will take off into the wild blue yonder.

This is everyday routine at Frankfurt Airport. Each step of the procedure has been practiced and honed to perfection. Some 1,400 aircraft take off and land each day. But the moment in which one of these technological wonders lifts off never ceases to fascinate. And nowhere else in Germany can you take pictures of as many different aircraft types.

Frankfurt Airport is one of the world's largest aviation hubs. Last year, more than 69 million travelers departed, arrived or changed planes here. And the number is continuing to increase as the airport grows. This is also creating new jobs. With about 81,000 people currently working here, the airport is already Germany's largest place of employment.

You can experience all this and more up close. Our tours with live narration give you fascinating glimpses behind the scenes of a unique airport. Would you like to admire a huge Airbus A380 hangar from up close? Are you interested in checking out a Z8 XXL fire truck? Would you love to be mesmerized by the sea of lights on the runways and apron after dark? Or are you looking for a special idea for celebrating your child's birthday?

You'll find all of these and much more in this brochure. We wish you lots of fun!

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# Starter Tour

*For spontaneous visitors who like to be flexible*

Do you make decisions on the spur of the moment?  
If so, this tour lets you spontaneously “take off” and explore the most important parts of the apron in a bus.

## Starter Tour (45 minutes)



### Individual bookings (spontaneously at the airport; also available online)\*

Online ticket shop: [www.FRA-Tours.com/en](http://www.FRA-Tours.com/en)

Per person €7

Reduced rate for the following when presenting proof of status: children aged 4-7, students and trainees, senior citizens aged 65 or more, disabled persons and their authorized escorts €5

Year pass (valid 365 days) €42

Children under 4 (with no guarantee of a seat) Free

### Group bookings

This tour can only be booked for individuals.

# Mini Tour

*For minimalists who appreciate the essentials*

Do you like things short but action-packed?  
If so, our Mini Tour is the right choice for your group.  
It's identical in scope to the Starter Tour but requires advance booking.

## Mini Tour (45 minutes)



### Individual bookings

This tour can only be booked for groups.

### Groups (only with advance booking at least 3 weeks before the tour)

Booking office of Fraport AG

Phone: +49 (0) 69 690-70291, email: [rundfahrten@fraport.de](mailto:rundfahrten@fraport.de)

Per person €7

Reduced rate for the following when presenting proof of status: children aged 4-7, students and trainees, senior citizens aged 65 or more, disabled persons and their authorized escorts €5

Group price for up to 24 persons €125

Children under 4 (with no guarantee of a seat) Free

\*You can purchase tickets in the online ticket shop of Fraport AG or on-site at the Airport Shop. Starter Tours leave daily. For departure times, please see [www.FRA-Tours.com/en](http://www.FRA-Tours.com/en).

On request, group tours can also be arranged in other languages besides German.



## Maxi Tour

*For curious visitors who want to know more*

Would you like to see more of Frankfurt Airport? The Maxi Tour shows you all of the highlights of a Mini Tour, plus CargoCity South, Lufthansa's gargantuan Airbus A380 hangar and the construction site of the future Terminal 3.

### Maxi Tour (90 minutes)



#### Individual bookings (by advance reservation only)\*

Online ticket shop: [www.FRA-Tours.com/en](http://www.FRA-Tours.com/en)

Per person €15

Reduced rate for the following when presenting proof of status: children aged 4-7, students and trainees, senior citizens aged 65 or more, disabled persons and their authorized escorts €13

Children under 4 (with no guarantee of a seat) Free

#### Groups (only with reservation at least three weeks in advance)

Booking office of Fraport AG

Phone: +49 (0)69 690-70291, email: [rundfahrten@fraport.de](mailto:rundfahrten@fraport.de)

Per person See table above

Groups of up to 24 persons €325

Due to the longer duration of this tour and the amount of information provided, we recommend a minimum age of 12.

On request, group tours can be arranged in other languages besides German.

\*If any tickets are still available on the day of the tour, they may be purchased in the Airport Shop.



## XXL Tour

*For insatiable visitors who never get enough*

Do you need to get the complete story on everything? If so, the XXL Tour is made for you. It combines all of the highlights of a Maxi Tour with a trip to the Northwest Runway and a stop at the firefighter training center.

### XXL Tour (120 minutes)



#### Individual bookings (by advance reservation only)\*

Online ticket shop: [www.FRA-Tours.com/en](http://www.FRA-Tours.com/en)

Per person €19

Reduced rate for the following when presenting proof of status: children aged 4-7, students and trainees, senior citizens aged 65 or more, disabled persons and their authorized escorts €17

Children under 4 (with no guarantee of a seat) Free

#### Groups (only with reservation at least three weeks in advance)

Booking office of Fraport AG

Phone: +49 (0)69 690-70291, email: [rundfahrten@fraport.de](mailto:rundfahrten@fraport.de)

Per person See table above

Groups of up to 24 persons €425

Due to the longer duration of this tour and the amount of information provided, we recommend a minimum age of 12.

On request, group tours can be arranged in other languages besides German.

\*If any tickets are still available on the day of the tour, they may be purchased in the Airport Shop.



## Children's Birthday Tour

*For youngsters who yearn for adventure*

Do you want to give your child and their friends a really special experience? If so, this airport tour will hit the bull's-eye. It's designed to thrill kids, and they'll be talking about it for a long time afterward at school or kindergarten. Our booking office will be happy to make recommendations for a birthday meal.

### Children's Birthday Tour (45 minutes, Sat. + Sun.)\*



#### Individual bookings

Online ticket shop: [www.FRA-Tours.com/en](http://www.FRA-Tours.com/en)

Per person €7

Reduced rate for the following when presenting proof of status: children aged 4-7, students and trainees, senior citizens aged 65 or more, disabled persons and their authorized escorts €5

Children under 4 (with no guarantee of a seat) Free

### Children's Birthday Tour (45 minutes, Mon. to Fri.)



#### Groups (only with reservation at least three weeks in advance)

Booking office of Fraport AG

Phone: +49 (0)69 690-70291, email: [rundfahrten@fraport.de](mailto:rundfahrten@fraport.de)

Per person See table above

Groups of up to 19 persons €100

\*For Children's Birthday Tours on Saturdays and Sundays, other birthday groups may share the same bus.

This tour is available for children celebrating up to their 12th birthday.



## After-Work Tour

*For team players who want to experience more together*

Would you like to do something exciting with colleagues or friends after work? If so, this is your chance to experience the airport and watch the action on the apron in an evening ambiance.

After the 45-minute tour, the whole group winds down with a cold after-work beer in Käfer's Restaurant.

### After-Work Tour (75 minutes)



#### Individual bookings

This tour can only be booked for groups.

#### Groups (only with reservation at least three weeks in advance)

Booking office of Fraport AG

Phone: +49 (0)69 690-70291, email: [rundfahrten@fraport.de](mailto:rundfahrten@fraport.de)

Per person €10

Reduced rate for the following when presenting proof of status: children aged 4-7, students and trainees, senior citizens aged 65 or more, disabled persons and their authorized escorts €8

Group price for up to 24 persons €200

Children under 4 (with no guarantee of a seat) Free

On request, group tours can be arranged in other languages besides German.





## Café de Luxe Tour

*For visitors with an appetite for knowledge*

Would you like to have a look behind the scenes at Frankfurt Airport? This 45-minute tour gives you an incredible opportunity to witness the ground handling of aircraft from all over the world and marvel at takeoffs and landings. After the tour, we invite you to the exquisite Käfer's Bistro, where you can indulge with a coffee (or tea/ soft drink) and a delicious cake of your choosing. This location with a French bistro style also offers an incredible view of the airfield.

### Café de Luxe Tour (75 minutes)

#### Individual bookings (by advance reservation only)\*

Online ticket shop: [www.FRA-Tours.com/en](http://www.FRA-Tours.com/en)

Per person €16

Reduced rate for the following when presenting proof of status: children aged 4-7, students and trainees, senior citizens aged 65 or more, disabled persons and their authorized escorts €14

Children under 4 (with no guarantee of a seat) Free

#### Groups (only with reservation at least three weeks in advance)

Booking office of Fraport AG

Phone: +49 (0)69 690-70291, email: [rundfahrten@fraport.de](mailto:rundfahrten@fraport.de)

Per person See table above

Groups of up to 24 persons €350

On request, group tours can be arranged in other languages besides German.

\*If any tickets are still available on the day of the tour, they may be purchased in the Airport Shop.



## Sunset Tour

*For romantics who love to be charmed*

Are you fascinated by the kaleidoscopic colors of sunset? If so, you'll love immersing yourself in the unique sea of lights of the runways during this 90-minute tour. Afterward you can continue savoring the feeling during a sparkling wine reception in Käfer's Restaurant.

### Sunset Tour (120 minutes)

#### Individual bookings (by advance reservation only)\*

Online ticket shop: [www.FRA-Tours.com/en](http://www.FRA-Tours.com/en)

Per person €25

Reduced rate for the following when presenting proof of status: children aged 4-7, students and trainees, senior citizens aged 65 or more, disabled persons and their authorized escorts €23

Children under 4 (with no guarantee of a seat) Free

#### Groups (only with reservation at least three weeks in advance)

Booking office of Fraport AG

Phone: +49 (0)69 690-70291, email: [rundfahrten@fraport.de](mailto:rundfahrten@fraport.de)

Per person See table above

Groups of up to 24 persons €575

Due to the longer duration of this tour and the amount of information provided, we recommend a minimum age of 12.

On request, group tours can be arranged in other languages besides German.

\*If any tickets are still available on the day of the tour, they may be purchased in the Airport Shop.



## Terminal 3 Tour

*For future fans who want to see everything*

Would you like to get an exclusive glimpse of one of Europe's largest-ever privately funded construction projects? If so, you're more than welcome to go on our new Terminal 3 Tour. In addition to all of the highlights of a Maxi Tour, you get out at the construction site to watch the action from a strategically located raised platform.

During the tour, your guide also provides a steady stream of information on the new terminal's background and construction phases, the associated infrastructure, and planned future developments.



### *Would you have known?*

The Airbus A380 is currently the world's largest passenger aircraft, with a wingspan of 79.8 meters. When fully loaded, it requires at least 2,500 meters of runway to lift off.

### *Terminal 3 Tour (90 minutes)*



#### **Individual bookings (by advance reservation only)\***

Online ticket shop: [www.FRA-Tours.com/en](http://www.FRA-Tours.com/en)

Per person	€15
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Reduced rate for the following when presenting proof of status: students and trainees, senior citizens aged 65 or more, disabled persons and their authorized escorts	€13
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#### **Groups (only with reservation at least three weeks in advance)**

Booking office of Fraport AG

Phone: +49 (0)69 690-70291, email: [rundfahrten@fraport.de](mailto:rundfahrten@fraport.de)

Per person	See table above
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Groups of up to 24 persons	€325
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This tour is not suitable for wheelchair users or persons who depend on walking aids.

For security reasons, the minimum age of this tour is 12.

On request, group tours can be arranged in other languages besides German.

\*If any tickets are still available on the day of the tour, they may be purchased in the Airport Shop.



## Fire Department Tour

*Satisfy the curiosity of your “inner fireman”*

If you’d like to find out first-hand how the fire department of a major airport works, this is your chance!

What does a typical workday of a firefighter involve?  
Which fire trucks and other equipment does the airport fire department use?

During this tour, you disembark from the bus at one of Frankfurt Airport’s fire stations and learn interesting facts about the tasks it performs.

The Fire Department Tour also acquaints you with many other fascinating aspects of the airport: aircraft ground handling at the terminals and out on the apron, the Airbus A380 hangar, CargoCity North and South, and the construction site of the future Terminal 3.



### *Would you have known?*

Terminal 3 will have a footprint of 149,000 m<sup>2</sup>, roughly equal to the size of 22 soccer fields.

### *Fire Department Tour (105 minutes)*



#### **Individual bookings (by advance reservation only)\***

Online ticket shop: [www.FRA-Tours.com/en](http://www.FRA-Tours.com/en)

Per person €17

Reduced rate for the following when presenting proof of status: students and trainees, senior citizens aged 65 or more, disabled persons and their authorized escorts €15

#### **Groups (only with reservation at least three weeks in advance)**

Booking office of Fraport AG

Phone: +49 (0)69 690-70291, email: [rundfahrten@fraport.de](mailto:rundfahrten@fraport.de)

Per person See table above

Groups of up to 24 persons €375

For security reasons, the minimum age for this tour is 12.

This tour is not suitable for wheelchair users.

On request, group tours can be arranged in other languages besides German.

\*If any tickets are still available on the day of the tour, they may be purchased in the Airport Shop.





## Tailored Tour

*For specialists interested in the nitty-gritty of specific operations*

Would you like to get in-depth information on a certain aspect of Frankfurt Airport? If so, we can arrange for you to peer behind the scenes during a special tour tailored to your group's interests.

Each Custom Tour is supplemented by a presentation. We're happy to arrange for a specialist from the corresponding department to hold it.



### *Would you have known?*

At Frankfurt Airport, a network comprising 76 km of taxiways links Terminals 1 and 2 with the runways.

### *Tailored Tour (up to 3 Hours)*



#### Individual booking

This tour can only be booked for groups.

#### Groups (only with reservation at least three weeks in advance)

Booking office of Fraport AG  
Phone: +49 (0)69 690-70291, email: [rundfahrten@fraport.de](mailto:rundfahrten@fraport.de)

Per person	€30
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Reduced rate for the following when presenting proof of status: students and trainees, senior citizens aged 65 or more, disabled persons and their authorized escorts	€28
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Groups of up to 24 persons	€700
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Due to the longer duration of this tour and the amount of information provided, we recommend a minimum age of 16.

On request, group tours can be arranged in other languages besides German.



## Premium Tour

*Special airport tours for those with special wishes*

Would you like to peek behind the scenes at Frankfurt Airport during an exclusive tour? If so, the Premium Tour for up to five participants is ideal! You can enhance your two-hour trip around the apron by booking additional modules (subject to availability) to meet your special wishes.

For example, how about including a look at the Terminal 3 construction site? If the weather permits, you can get out of the bus opposite it and watch the work from a raised platform. Just ask your tour guide!

In case you'd like to give a Premium Tour to someone else, ask about our attractive gift certificates.



### *Would you have known?*

Just before and on Valentine's Day, 1,200 tonnes more roses arrive at Frankfurt Airport as airfreight than during the rest of the year.

### *Premium Tour (120 minutes plus optional modules)*



#### **Small group (with advance booking only)**

Booking office of Fraport AG  
Phone: +49 (0)69 690-70291, email: [rundfahrten@fraport.de](mailto:rundfahrten@fraport.de)

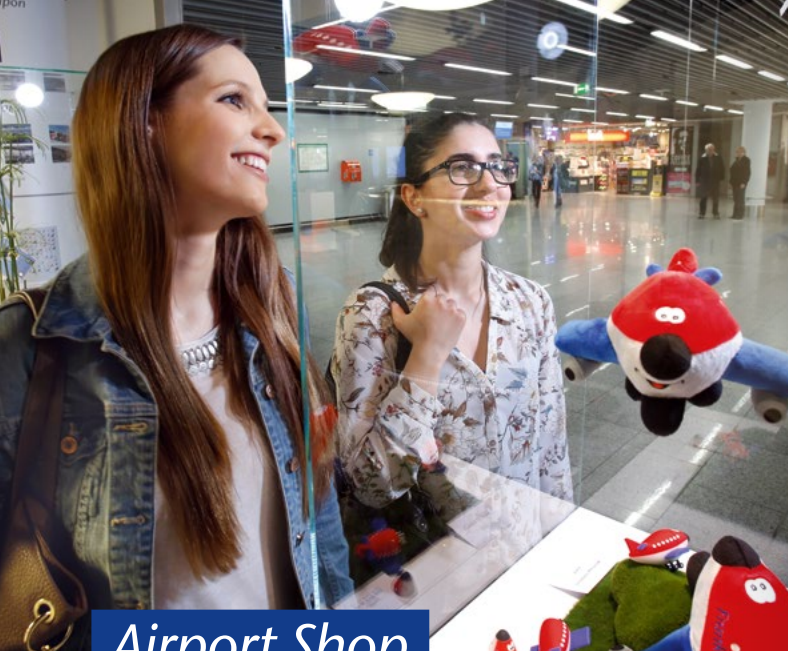
Basic module for group of up to 5 persons	€299
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#### **Available additional modules**

Fire Department (30 minutes)	€99
Baggage Handling System (30 minutes)	€99
International Postal Center (45 minutes)	€99
Berlin Airlift Monument (60 minutes)	€99

For safety reasons, the minimum age for this tour is 16.

This tour is not suitable for wheelchair users.



## Airport Shop

*For fans who would like to take the airport home with them*

Are you looking for a special gift? If so, here you'll find a variety of airport-themed items. Our selection includes travel articles, souvenirs, games and toys for kids and much more. You can also reserve everything online: [www.FRA-Tours.com/en](http://www.FRA-Tours.com/en).

You can find us in Terminal 1, Concourse C, Level 2 (departures). Please follow the signs for "FRA Airport Tours & Shop". Open daily from 10 a.m. to 6 p.m. A small selection of popular airport souvenirs is also available at the entrance to the Visitors' Terrace.

We're looking forward to your visit!



## Gift Certificates & More

*For those who want to share the airport's fascination with others*

Do you enjoy making others happy? If so, a great way to give them unforgettable moments is to surprise them with a gift certificate for an airport tour, a visit to the Visitors' Terrace or airport souvenirs.

You can purchase gift certificates for any amount starting at seven euros in the online shop of our Visitor Service ([www.FRA-Tours.com/en](http://www.FRA-Tours.com/en)) or on-site in the Airport Shop.

When purchasing a gift certificate online, you have the option of adding a personalized note to it.

The certificates can be redeemed at the airport for tours, souvenirs or admission to the Visitors' Terrace, and also online for airport tours.





## Visitors' Terrace

*For plane spotters looking for the best possible view*

Do you like to experience airports with all of your senses? If so, you'll really enjoy watching the action on the airfield and apron from our Visitors' Terrace in Terminal 2.

Its pleasant atmosphere, comfortable seating and pergolas for protection from the sun and weather, invite you to relax while observing planes landing and taking off. On some days, airport experts are on hand to explain in detail what is going on out on the airfield.



### *Would you have known?*

An average of 190,000 passengers a day arrive or depart at Frankfurt Airport, and more than 80,000 pieces of luggage are conveyed through a subterranean baggage handling system with a total length of 81 kilometers.

### *Hours (last admission 30 minutes before closing time)*



Monday to Friday	10 a.m. to 6 p.m.
On weekends and holidays in the German state of Hesse	10 a.m. to 7 p.m.

### *Prices*



Day ticket per person	€3
Reduced rate for the following when presenting proof of status: children aged 4-7, students and trainees, senior citizens aged 65 or more, disabled persons and their authorized escorts	€1
Year pass (unlimited admission on 365 days)	€27
Children younger than 4 years	Free

# B737-800 Flight Simulator

**Take Off Economy:** 79,00 €  
Briefing 30 min./Flighttime 30 min.  
Duration appr. 60 min.  
One participant/one companion

When showing an  
airport tour ticket:



**Take Off Business:** 149,00 €  
Briefing 30 min./Flighttime 60 min.  
Duration appr. 2 hours  
One participant/one companion

**Take Off First:** 289,00 €  
Briefing 30 min./Flighttime 120 min.  
Duration appr. 3 hours  
Two participants/two companions

**JOFFI® GmbH**  
AIRail Check-in  
Frankfurt Airport

Tel.: 06171-981067  
Fax: 06171-981068  
Email: crew@joffi.com  
www.joffi.com

On the pedestrian bridge between Terminal 1  
and the long-distance train station



**JOFFI® GmbH**  
SIMULATOR- EVENTS

In cooperation with



## Events at the Airport

*For those who love to enjoy themselves in a special ambiance*

Do you enjoy attending events at unusual locations?  
If so, you'll be delighted by the exceptional ambiance at  
Frankfurt Airport. You can look forward to a variety of  
fantastic activities that are guaranteed to thrill you.

[www.events.frankfurt-airport.com/en](http://www.events.frankfurt-airport.com/en)





# Tour Map

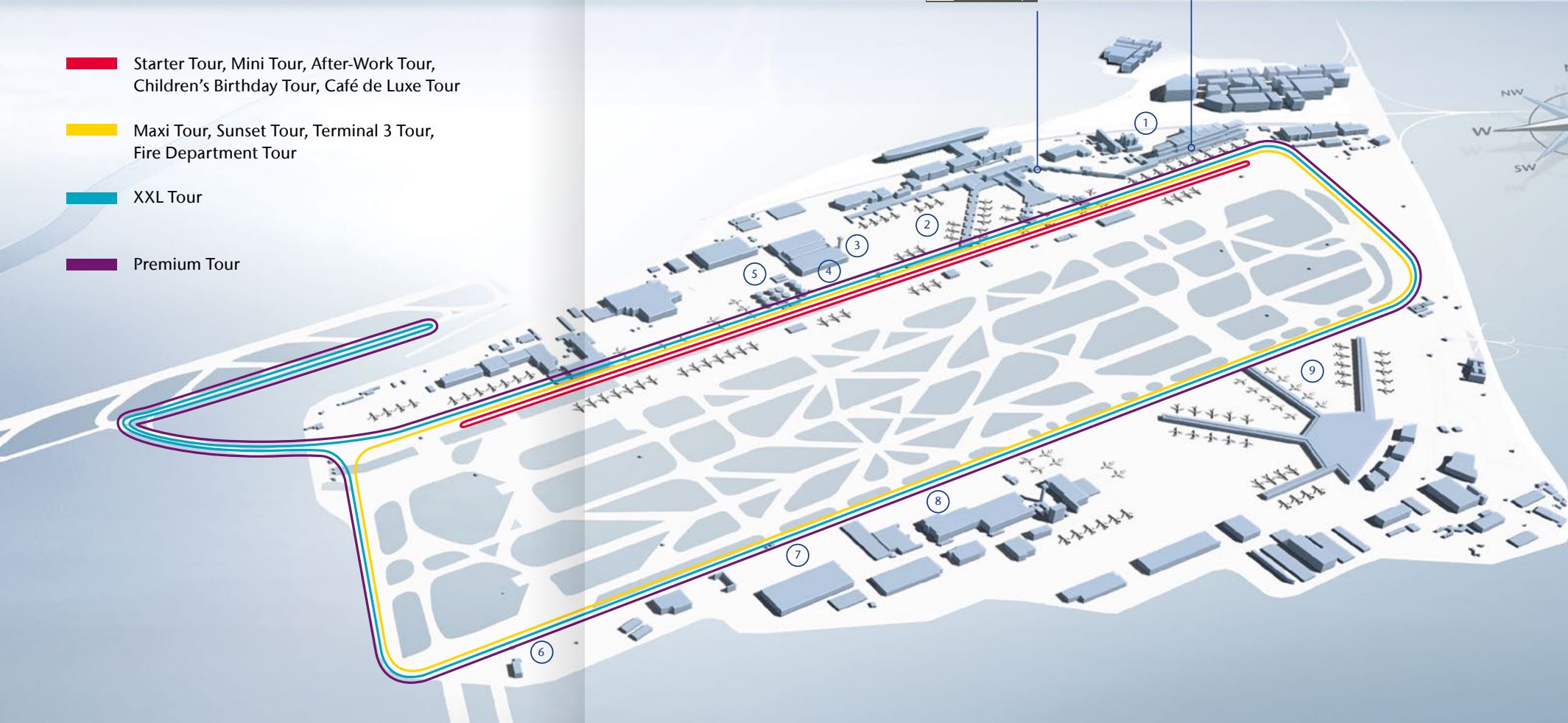
Routes and highlights at a glance

- █ Starter Tour, Mini Tour, After-Work Tour, Children's Birthday Tour, Café de Luxe Tour
- █ Maxi Tour, Sunset Tour, Terminal 3 Tour, Fire Department Tour
- █ XXL Tour
- █ Premium Tour

Starting place for all airport tours and  
location of the Airport Shop:  
Terminal 1, Concourse C, Level 2 (Departures)

FRA Airport  
Tours & Shop

Visitors' Terrace  
Terminal 2, Food Plaza on Level 4



① Terminal 2



② Terminal 1



③ New tower of the German  
Air Traffic Control (DFS)



④ Lufthansa's jumbo  
hangar



⑤ Fuel depot



⑥ Fire station 3



⑦ Airbus A380  
maintenance hangar



⑧ CargoCity South



⑨ Future Terminal 3