

Information

Group Bookings

The booking office of Fraport AG:

Phone: +49 (0) 69 690-70291; Fax: +49 (0) 69 690-53341

E-mail: rundfahrten@fraport.de

www.airporttours.frankfurt-airport.com/en

Individual Bookings

Online Shop of the Visitor Service of Fraport AG:

www.airporttours.frankfurt-airport.com/en

Tickets for Starter Tours are also available at the airport tour counter.

Partner of Frankfurter Stadtevents: tickets for various tours

Phone: +49 (0) 69 97460-327; Fax: +49 (0) 69 97460-8332

www.frankfurter-stadtevents.de/flughafen

Persons with Reduced Mobility

Persons with reduced mobility (wheelchair users) are also welcome to go on our tours. However, please let our booking office know in advance by calling on a weekday.

Baby Carriages and Strollers

For safety reasons, it is unfortunately not possible to take baby carriages or strollers on tours. They can be safely deposited at the baggage storage counter in Terminal 1, Concourse B, Level 1. If you show your tour ticket, this service only costs €1 for 3 hours and €7 for another 24 hours.

Parking

You'll find plenty of space to park your vehicle in our parking structures at the terminals. Buses must park on lot P36 (for a fee).

Means of Payment

Cash, Maestro and some other debit cards, VISA, American Express or bank transfers (for groups only).

Tour departure times may be changed at any time if required by airport operations. All prices are valid until further notice. If you cancel a booked tour at short notice or do not show up, a fee of 100 euros will be charged. It is allowed to take valuables, mobile/cell phones, cameras, and guide dogs. Please refrain from taking sharp or pointed objects or irritant gases or weapons of any kind on the tour. Alcohol and narcotics are strictly forbidden in all airport areas that are subject to security. Changes may be made to these rules after this brochure is finalized. Fraport AG therefore provides no guarantee of their completeness or correctness.

The information in this brochure is current as of October 2016.

Fraport AG, Frankfurt Airport Services Worldwide

60547 Frankfurt am Main, Germany

Astrid Wittorff, Corporate Communications

Anja Urbanski, Corporate Communications

*Phone: 0180 – 6 FRAINFO**

*0180 – 6 372 4636**



www.twitter.com/Airport_FRA



www.facebook.com/FrankfurtAirport



www.youtube.com/user/FraportundFRA



www.pinterest.com/AirportFRA



www.yelp.de/biz/Frankfurt-Airport-Frankfurt

**€0.20 per call from landline phones in Germany and up to €0.60 per call from any German mobile/cell phone network*



Airport Fascination

*Discover Frankfurt Airport during
an exciting tour!*



**Frankfurt
Airport**



Get Ready for an Adventure!

The airport is waiting to be explored

The Airbus A380 superjumbo slowly goes into motion. It’s so close you could almost touch it. Right near the airport tour bus, a tractor pushes the world’s largest passenger aircraft out of its position at the terminal. An airport employee gives a thumbs-up to the giant bird. Any moment now, the 560-tonne double-decker will take off into the wild blue yonder.

This is everyday routine at Frankfurt Airport; every step of the procedure has been practiced and honed to perfection. Some 1300 aircraft take off and land each day. But the moment in which one of these technological wonders lifts off never ceases to fascinate. And nowhere else in Germany can you take pictures of as many different aircraft types.

Frankfurt Airport is one of the world’s largest aviation hubs. Last year, about 61 million people departed, arrived, or transferred here. And the number is continuing to increase as the airport grows. This is also creating new jobs. With

more than 81,000 people now working here, the airport is already Germany’s largest place of employment.

Experience the action live right on the apron and airfield; peer behind the scenes of a major aviation hub. We have created tours to satisfy every taste. Would you like to get a close-up view of the A380 maintenance base? Are you interested in our newest airport fire engine, the giant Z8 XXL?

Are you fascinated by the sea of lights at the airport after dark? Or are you looking for a special idea for celebrating your child’s birthday? You’ll find all of the above and much more in this brochure.

Have fun!

Overview			
Starter Tour	p. 4	Tailored Tours	p. 14
Mini Tour	p. 5	Online Shop	p. 15
Maxi Tour	p. 6	Birthday Tour for Children	p. 17
Fire Department Tour	p. 8	Events	p. 18
Airport by Night/ Sunset Tour	p. 10	Visitors’ Terrace	p. 19
Ready-for-Takeoff Tour	p. 12	Gift certificates & more	p. 21
XXL Tour	p. 13	Tour Map	p. 22



Starter Tour

Daily for individual visitors – no advance booking required

This compact tour of Frankfurt Airport’s highlights specifically targets visitors who only have limited time at their disposal. You go by bus straight onto the apron, then drive past the terminals to experience the wide variety of airlines and aircraft types. Our experienced tour guide explains the operations and answers your questions.

Starter Tour (45 minutes) 	
Individual visitors (without advance booking, also bookable online)*	
Per person	€7
Family/group ticket (5 for the price of 4)	€28
Disabled persons with proof of status, authorized escorts	Free
Children under 4 (with no guarantee of a seat)	Free

*You can purchase tickets in the online shop of the Visitor Service of Fraport AG or at the airport in Terminal 1, Concourse C, Level 2 (Departures). Follow the signs for “FRA Airport Tours & Shop”. Starter Tours leave daily at 1, 2, 3, and 4 p.m. On weekends and public holidays and during the school holidays in the German state of Hesse, there are also tours at 11 a.m. and 12 noon.

Mini Tour

Exclusively for your group – with advance booking

On this tour for groups, you’ll enjoy the same highlights as on the Starter Tour (see left).

Mini Tour (45 minutes) 	
Groups (with advance booking only)	
Booking office of Fraport AG Phone: +49 (0) 69 690-70291, E-mail: rundfahrten@fraport.de	
Per person	€7
Total price for groups of fewer than 25 adults	€175
Disabled persons with proof of status, authorized escorts	Free
Children under 4 (with no guarantee of a seat)	Free

On request, tours can also be arranged in languages other than German. Wheelchair users must provide advance notification of their status for both tours.



Maxi Tour

Frankfurt Airport's central runway system from up close

Explore the airport with us! Come watch the hustle and bustle of aircraft being prepared for departure at the docking positions and taxiing on the apron. See where freight is handled at CargoCity North and South, and peer at large cargo planes and Lufthansa's giant Airbus A380 hangar. You also get to see the site where the future Terminal 3 is being built. All the while, our tour guide entertains you with fascinating behind-the-scenes details.

Did you know?

The Airbus A380 is currently the world's largest passenger aircraft, with a wingspan of 79.8 meters. When fully loaded, it requires a distance of up to 2.5 kilometers to lift off.



Maxi Tour (90 minutes)



Groups (with advance booking only)

Booking office of Fraport AG	
Phone: +49 (0) 69 690-70291, E-mail: rundfahrten@fraport.de	
Per person	€15
Total price for groups of fewer than 25 persons	€375

Individuals (with advance booking only)

Online Shop of the Visitor Service	
www.airporttours.frankfurt-airport.com/en	
Subject to availability, tickets for any remaining seats may be purchased on the day of the tour in Terminal 1, Concourse C, Level 2 (Departures). Follow the signs for "FRA Airport Tours & Shop".	
Per person	€15

Recommended minimum age: 16 years
On request, tours can also be arranged in languages other than German.
Wheelchair users must provide advance notification of their status.



Fire Department Tour

Take a look behind the scenes at the airport's fire department

No airport can operate without a fire department. Its firefighters have to be available to deal with emergencies, otherwise no aircraft may take off or land. On this tour, you can even get out of the bus to take a close look at the enormous airport fire engines (called crash tenders). A fire protection expert and the tour guide provide explanations and answer your questions. This tour naturally also takes you to all of the other interesting parts of the airport: the ground handling operations at the terminals and on the apron, the Airbus A380 maintenance base, CargoCity South, and the site of the future Terminal 3.

Did you know?

The new Z8 XXL is the airport fire department's pride and joy. Specially developed for Frankfurt Airport, this huge crash tender carries a whopping 12,500 liters of water for extinguishing fires.



Fire Department Tour (105 minutes)

Groups (with advance booking only)	
Booking office of Fraport AG Phone: +49 (0) 69 690-70291, E-mail: rundfahrten@fraport.de	
Per person	€17
Total price for groups of fewer than 25 persons	€425

Individuals (with advance booking only)	
Online Shop of the Visitor Service www.airporttours.frankfurt-airport.com/en	
Subject to availability, tickets for any remaining seats may be purchased on the day of the tour in Terminal 1, Concourse C, Level 2 (Departures). Follow the signs for "FRA Airport Tours & Shop".	
Per person	€17

Recommended minimum age: 16 years
On request, tours can also be arranged in languages other than German.
This tour is not suitable for wheelchair users.



Airport by Night/ Sunset Tour

Immerse yourself in a sea of lights after dark

Immerse yourself in the evening atmosphere of a worldclass airport and the unique sea of lights at the runways. You'll be mesmerized! This tour – called "Airport by Night" in the winter and "Sunset Tour" starting in spring – ends with a champagne soirée in the Käfer's Restaurant, where you get another chance to ask your guide questions while letting the evening wind down in a pleasant ambiance. If you like, you can also preorder delicious dishes from the restaurant's large menu at special reduced prices.

Did you know?

Every day, an average of more than 150,000 passengers take off or land at Frankfurt Airport. And its underground baggage conveyor system, with 80 kilometers of conveyors, moves more than 70,000 items a day.



Airport by Night/Sunset Tour (120 minutes)



Groups (with advance booking only)

Booking office of Fraport AG

Phone: +49 (0) 69 690-70291, E-mail: rundfahrten@fraport.de

Per person €25

Total price for groups of fewer than 25 persons €625

Individuals (with advance booking only)

Contact Frankfurter Stadtevents:

www.frankfurter-stadtevents.de/flughafen

Per person €25

Recommended minimum age: 16 years

On request, tours can also be arranged in languages other than German.

Wheelchair users must provide advance notification of their status.



Ready-for-Takeoff Tour

Up in the clouds while you're down on the ground

Take one of our Maxi Tours, where you can lean back and enjoy our "inflight service" while you watch all the bustling activity on the airport's apron. "Fasten your seat belts, please!" - Are you ready for takeoff?

Ready-for-Takeoff Tour (90 minutes)



Groups (with advance booking only)	
Booking office of Fraport AG Tel.: +49 (0) 69 690-70291, E-mail: rundfahrten@fraport.de	
Per person	€25
Total price for groups of fewer than 25 persons	€625

Recommended minimum age: 16 years
This tour is not suitable for wheelchair users.

XXL Tour

The airport from every angle

You get to see all of the highlights of the Maxi Tour plus a close-up look at our Runway Northwest, which was inaugurated in 2011. From there you also have a view of the firefighter training center. Our experienced tour guide provides you with lots of interesting information.

XXL Tour (120 minutes)



Groups (with advance booking only)	
Booking office of Fraport AG Phone +49 (0) 69 690-70291, E-mail: rundfahrten@fraport.de	
Per person	€19
Total price for groups fewer than 25 persons	€475

Individuals (with advance booking only)	
Online Shop of the Visitor Service www.airporttours.frankfurt-airport.com/en	
Subject to availability, tickets for any remaining seats may be purchased on the day of the tour in Terminal 1, Concourse C, Level 2 (Departures). Follow the signs for "FRA Airport Tours & Shop".	
Per person	€19

Recommended minimum age: 16 years
On request, tours can also be arranged in languages other than German.
Wheelchair users must provide advance notification of their status.



Tailored Tours

For pros with special interests

If you'd like, we can put together a tour with a special focus for your group. For example, would you like to learn more about Europe's longest office building, "The Squire", or find out how a particular department works? As long as it's compatible with procedures, security rules, and the size of your group, we'll be happy to accommodate your wishes – including presentations on specific topics.

Tailored Tours (up to 3 hours)



Booking Office of Fraport AG Phone: +49 (0) 69 690-70291, E-mail: rundfahrten@fraport.de	
Per person	€30
Total price for groups of fewer than 25 persons	€750

Recommended minimum age: 16 years
On request, tours can also be arranged in languages other than German.
Wheelchair users must provide advance notification of their status.

Online Shop

Book your ticket in advance!

It's quick and easy to get information on the offered tours and purchase tickets in the Online Shop of the Visitor Service of Fraport AG.

1. Go to www.airporttours.frankfurt-airport.com/en.
2. Select a tour.
3. Choose a day and time.
4. Pay conveniently by credit card or PayPal.
5. Finished!
6. Please print out the confirmation of your booking and take it with you on the day of your tour.

Payment may be made with PayPal, VISA, and MasterCard.

Subject to availability, tickets for remaining seats for all airport tours that are bookable online can also be purchased on the day of the tour in Terminal 1, Concourse C, Level 2 (Departures). Follow the signs for "FRA Airport Tours & Shop".



Mcmeine geburtstagsparty

ICH LIEBE ES®



THE McDONALD'S® BIRTHDAY PARTY INCLUDES:

- FREE organization and support
- Fun and entertainment with cool monster-themed games
- An even greater selection of the children's favorite food, e.g. including organic products
- An exciting tour of the restaurant with a sneak peek behind the scenes (on request, subject to availability)
- A present for the birthday child, plus goodies for the guests

Available Monday to Friday
For more information on participating restaurants, visit
www.mcdonalds.de/meinegeburtstagsparty

Top tip: Take the kids on an Airport Tour first, and then enjoy an unforgettable birthday party at the brand new McDonald's Playland at Frankfurt Airport, Terminal 2, Food Plaza.
Tel.: +49 69 69 030 124
www.airporttours.frankfurt-airport.com/en
www.mcdonalds.de

© 2015 McDonald's



Birthday Tour for Children

A big way for little ones to celebrate

For a thrilling experience, give your child and their friends a special birthday tour. Their eyes will be wide with amazement and their noses firmly pressed against the windows of the tour bus. This tour is specially designed to fascinate children, driving them between parked jumbos on the apron.

Our booking office will be glad to give you tips on great restaurants for the birthday meal at the airport.

Birthday Tour for Children (45 minutes)



Booking office of Fraport AG	
Phone: +49 (0) 69 690-70291, E-mail: rundfahrten@fraport.de	
Per person	€7
Total price for fewer than 15 persons	€100

The offer is available for children celebrating up to their 12th birthday.



Events at the Airport

AirXperience days & more

Attend our events and concerts and experience Frankfurt Airport in an exciting, exceptional atmosphere. There is a wide variety of fascinating activities that will turn your visit into a special "AirXperience".

www.events.frankfurt-airport.com/en



Visitors' Terrace

A fascinating view that's worth a visit

Following extensive renovation and modernization, the viewing platform in Terminal 2 has now reopened with 1,800 square meters of space. Enjoy the thrilling view of aircraft landing and taking off and the bustling activity on the apron. Thanks to a new protective wire mesh fence with small gaps for taking pictures of the action out on the airfield, it will no longer be necessary for visitors to clear a security check.

We're looking forward to welcoming you there!

www.visitorsterrace.frankfurt-airport.com/en

Opening hours (last entry 30min. before closing)



Daily from

10 a.m. – 6 p.m.

Prices



Day ticket per person (entitles the bearer to enter the Visitors' Terrace multiple times on the same day)

€3

Family/group ticket (5 tickets for the price of 4)

€12

Children younger than 4 years

free

Disabled persons with proof of status and their authorized escorts

free



Airport Shop

*Gifts and beautiful souvenirs ...
Airport souvenirs are now once again
available!*

You'll find all sorts of airport fan articles in our new shop. They range from coloring books for kids across Fluggi the cuddly airport mascot all the way to a model pushback tractor.

The airport shop is located in Terminal 1, Concourse C (departure level). Follow the sign "FRA Airport Tours & Shop".

Opening hours: daily from 10 a.m. until 6 p.m.

We're looking forward to your visit!



Frankfurt
Airport



Gift Certificates & More

Always a pleasant surprise

Looking for a special gift? We have just the thing: give someone unforgettable moments by surprising them with a gift certificate for an airport tour!

You can purchase them in Terminal 1, Concourse C, Level 2 (Departures). Follow the signs for "FRA Airport Tours & Shop".

The company of JOFFI GmbH, based at Frankfurt Airport, offers unique opportunities for would-be pilots to try their hand in an aircraft cockpit simulator. In cooperation with Fraport AG, presenting a tour ticket entitles you to a discount for a "Takeoff Economy" simulator flight.



www.joffi.com

For more interesting tours offered in cooperation with Fraport AG, check out the website of Frankfurter Stadtevents:



www.frankfurter-stadtevents.de/flughafen

Tour Map

Routes and highlights at a glance

- Starter Tour, Mini Tour, Children's Birthday Tour
- Maxi Tour, Airport by Night /Sunset Tour, Fire Department Tour, Ready-for-Takeoff Tour
- XXL Tour

Starting place for all airport tours and
location of the airport shop:
Terminal 1, Concourse C, Level 2
(Departures)

FRA Airport
Tours & Shop

Visitors' Terrace
Terminal 2, Food Plaza, Level 4



① Terminal 2



② Terminal 1



③ New air traffic
control tower



④ Lufthansa
jumbo hangar



⑤ Fuel depot



⑥ Fire station 3



⑦ A380
maintenance base



⑧ CargoCity South



⑨ Site of future
Terminal 3