Get your tax back! 请您别忘了退税!

1. 1. What you need for a tax refund
   - Get a tax form from the shop.
   - Fill in the form completely (by using the Latin alphabet).

2. 2. Check In
   • Get a customs stamp

3. 3. Customs office
   • Get your cash refund (a small processing fee is already deducted).

4. 4. Tax Refund Counter
   • Go to a refund counter.

Exit the store, take the customs stamp from
the shop.

Go to the customs office.
Please allow time processing fee is already deducted.

In the customs office.
You also have purchases in your carry-on luggage?

Check

Shop

Tax refund counter

You also have purchases in your carry-on luggage?

Check

Tax refund counter

Then go through the security check.

Check

Shop

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4. Get your refund

- Go to a refund counter and present the stamped forms.
- Get your cash refund (a small processing fee is already deducted).
- 领取您的退税款项

退税柜台

- 前往退税柜台，出示已经海关盖章的退税表格。
- 领回税款(退税款项中已经扣除小额手续费)

4. Do you also have purchases in your carry-on bag?
Then pass the border control and follow steps 3 and 4.
安檢
您的手提行李中还有需退税的商品？
请通过边检，然后遵循第3、4步骤办理手续。

还有疑问？
法兰克福机场的中文导购人员随时为您提供退税协助，费用全免！
请通过以下联系方式安排服务：
电话：+49 174 155 0906
电邮：cps@frankfurt-airport.de

У Вас есть вопросы?
Русский пейчный консультант в аэропорту Франкфурт может бесплатно оказывать поддержку при возврате налога на добавленную стоимость (Tax Free) в любое время.
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