**Information**

**Group Bookings**
The booking office of Fraport AG:
Phone: +49 (0)69 690-70291; fax: +49 (0)69 53341
Email: rundfahrten@fraport.de
www.FRA-Tours.com/en
We offer special terms to travel agents. Please ask us for details.

**Individual Bookings and Airport Shop**
Online Shop of the Visitor Service of Fraport AG:
www.FRA-Tours.com/en
FRA Airport Tours & Shop
Terminal 1, Concourse C, Level 2 (departures)
Our partner Frankfurter Stadtevents:
www.frankfurter-stadtevents.de/flughafen

**Persons with Reduced Mobility**
Persons with reduced mobility (wheelchair users) are also welcome to go on our tours. However, please let our booking office know in advance by calling on a weekday.

**Baby Carriages and Strollers**
For safety reasons, we regret that it is not possible to take baby carriages or strollers on tours. They can be left at the baggage storage counter in Terminal 1, Concourse B, Level 1. If you show your tour ticket, this service only costs €1 for 3 hours and €7 for 24 hours.

**Parking**
You’ll find plenty of space to park your vehicle in our parking structures at the terminals. Bus parking is available on lot P36 (a fee is charged for using all parking facilities).

**Payment**
Payment may be made in cash, with a major credit card (MasterCard, VISA or American Express), with a German Maestro debit card, PayPal (online) or by wire transfer after being issued an invoice (for group bookings only).

Tour departure times may be changed at any time if required by airport operations. All prices are valid until further notice. If you cancel a booked tour at short notice or do not show up, a fee will be charged. Please see our General Terms and Conditions at www.FRA-Tours.com/en.

Valuables, mobile/cell phones, cameras and guide dogs may be taken on tours. Please refrain from taking sharp or pointed objects or irritant gases or weapons of any kind. Alcoholic beverages and narcotics are strictly forbidden in all airport areas that are subject to security. We advise tour participants to carry a valid passport or identity card. This is a requirement for the Fire Department Tours, the Terminal 3 Tours, and the Premium Tours. These rules may be subject to change after this brochure is finalized, and Fraport AG therefore provides no guarantee of their completeness or correctness.

The information in this brochure is current as of January 2019.
Fraport AG, Frankfurt Airport Services Worldwide
60547 Frankfurt am Main

Astrid Wittorff, Corporate Communications
Anja Urbanski, Corporate Communications
Phone: 0180 - 6 FRAINFO*
0180 - 6 372 4636*

www.twitter.com/Airport_FRA
www.facebook.com/FrankfurtAirport
www.youtube.com/user/FraportundFRA
www.yelp.de/biz/Frankfurt-Airport-Frankfurt
Snapchat: fra_airport
www.instagram.com/frankfurtairport

*€0.20 per call from landline phones in Germany and up to €0.60 per call from German mobile/cell phones
Airport Adventures

Unforgettable tours at Frankfurt Airport

The Airbus A380 superjumbo slowly goes into motion. It’s so close you could almost touch it. A tractor pushes the world’s largest passenger aircraft out of its parking position at the terminal. An airport employee gives a thumbs-up to the giant bird. Any moment now, the 560-tonne double-decker will take off into the wild blue yonder.

This is everyday routine at Frankfurt Airport. Every step of the procedure has been practiced and honed to perfection. Some 1,300 aircraft take off and land each day. But the moment in which one of these technological wonders lifts off never ceases to fascinate. And nowhere else in Germany can you take pictures of as many different aircraft types.

Frankfurt Airport is one of the world’s largest aviation hubs. Last year, more than 69 million travelers departed, arrived or changed planes here. And the number is continuing to increase as the airport grows. This is also creating new jobs. With more than 81,000 people currently working here, the airport is already Germany’s largest place of employment.

You can experience all this and more up close. Our tours with live narration give you fascinating glimpses behind the scenes of a unique airport. Would you like to admire a huge Airbus A380 hangar from up close? Are you interested in checking out a Z8 XXL fire truck?? Would you love to be mesmerized by the sea of lights on the runways and apron after dark? Or are you looking for a special idea for celebrating your child’s birthday? You’ll find all of that and much more in this brochure. We wish you lots of fun!
**Starter Tour**

*For spontaneous visitors who like to be flexible*

Do you make decisions on the spur of the moment? If so, this tour lets you spontaneously “take off” and explore the most important parts of the apron in a bus.

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**Mini Tour**

*For minimalists who appreciate the essentials*

Do you like things short but action-packed? If so, our Mini Tour is the right choice for your group. It’s identical in scope to the Starter Tour but requires advance booking.

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**Starter Tour (45 minutes)**

<table>
<thead>
<tr>
<th>Groups (only with advance booking at least 3 weeks before the tour)</th>
<th>See table on the right (for Mini Tours)</th>
</tr>
</thead>
</table>

**Individual bookings (spontaneously at the airport, also available online)**

<table>
<thead>
<tr>
<th>Per person</th>
<th>€7</th>
</tr>
</thead>
<tbody>
<tr>
<td>Family/group ticket (5 for the price of 4)</td>
<td>€28</td>
</tr>
<tr>
<td>Year pass (for an unlimited number of tours 365 days a year)</td>
<td>€48</td>
</tr>
<tr>
<td>Disabled persons with proof of status, authorized escorts</td>
<td>Free</td>
</tr>
<tr>
<td>Children under 4 (with no guarantee of a seat)</td>
<td>Free</td>
</tr>
</tbody>
</table>

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**Mini Tour (45 minutes)**

<table>
<thead>
<tr>
<th>Groups (only with advance booking at least 3 weeks before the tour)</th>
<th>See table on the right (for Mini Tours)</th>
</tr>
</thead>
</table>

**Booking office of Fraport AG**

Phone: +49 (0) 69 690-70291, email: rundfahrten@fraport.de

<table>
<thead>
<tr>
<th>Per person</th>
<th>€7</th>
</tr>
</thead>
<tbody>
<tr>
<td>Group price for up to 24 adults</td>
<td>€175</td>
</tr>
<tr>
<td>Disabled persons with proof of status, authorized escorts</td>
<td>Free</td>
</tr>
<tr>
<td>Children under 4 (with no guarantee of a seat)</td>
<td>Free</td>
</tr>
</tbody>
</table>

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*You can purchase tickets in the online shop of the Visitor Service of Fraport AG or on-site at the Airport Shop. Starter Tours leave daily. For departure times, please check [www.FRA-Tours.com/en](http://www.FRA-Tours.com/en).*

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**Individual bookings (spontaneously at the airport, also available online)**

<table>
<thead>
<tr>
<th>Per person</th>
<th>€7</th>
</tr>
</thead>
<tbody>
<tr>
<td>Family/group ticket (5 for the price of 4)</td>
<td>€28</td>
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<tr>
<td>Year pass (for an unlimited number of tours 365 days a year)</td>
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<tr>
<td>Disabled persons with proof of status, authorized escorts</td>
<td>Free</td>
</tr>
<tr>
<td>Children under 4 (with no guarantee of a seat)</td>
<td>Free</td>
</tr>
</tbody>
</table>

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On request, group tours can also be arranged in other languages besides German.
Maxi Tour

For curious visitors who want to know more

Would you like to see more of Frankfurt Airport? The Maxi Tour shows you all of the highlights of a Mini Tour, plus CargoCity South, Lufthansa’s gargantuan Airbus A380 hangar and the Terminal 3 construction site.

Maxi Tour (90 minutes)

Groups (only with advance booking at least 3 weeks before the tour)
Booking office of Fraport AG
Phone: +49 (0)69 690-70291, email: rundfahrten@fraport.de
Per person €15
Group price for up to 24 adults €375

Individuals (with reservations only)*
Online shop of the Visitor Service:
www.FRA-Tours.com/en
Per person €15

*If any tickets are still available on the day of the tour, they may be purchased in the Airport Shop. Due to the longer duration of this tour and the amount of information provided, we recommend a minimum age of 12. On request, group tours can be arranged in other languages besides German.

XXL Tour

For insatiable visitors who never get enough

Do you need to get the complete story on everything? If so, the XXL Tour is made for you. It combines all of the highlights of a Maxi Tour with a trip to the Northwest Runway and a stop at the firefighter training center.

XXL-Tour (120 Minuten)

Groups (only with advance booking at least 3 weeks before the tour)
Booking office of Fraport AG
Phone: +49 (0)69 690-70291, email: rundfahrten@fraport.de
Per person €19
Group price for up to 24 adults €475

Individuals (with reservations only)*
Online shop of the Visitor Service:
www.FRA-Tours.com/en
Per person €19

*If any tickets are still available on the day of the tour, they may be purchased in the Airport Shop. Due to the longer duration of this tour and the amount of information provided, we recommend a minimum age of 12.
**Children’s Birthday Tour**

*For youngsters who yearn for adventure*

Do you want to give your child and their friends a really special experience? If so, this airport tour will hit the bull’s-eye. It’s designed to thrill kids, and they’ll be talking about it for a long time afterward at school or kindergarten. Our booking office will be happy to make recommendations for a birthday meal.

**Children’s Birthday Tour (45 minutes, Monday to Friday)**

Booking office of Fraport AG  
Phone: +49 (0)69 690-70291, email: rundfahrten@fraport.de

| Per person | €7 |
| Group price for up to 14 participants | €100 |

**Children’s Birthday Tour (45 minutes, Saturday/Sunday)***

Online shop of the Visitor Service:  
www.FRA-Tours.com/en

| Per person | €7 |

The offer is available for children who are celebrating up to their 12th birthday.  
*For Birthday Tours on Saturdays and Sundays, multiple groups may share the same bus.

**After-Work Tour**

*For team players who want to experience more together*

Would you like to do something exciting with colleagues or friends after work? If so, this is your chance to experience the airport and watch the action on the apron in an evening ambiance.

After the 45-minute tour, the whole group winds down with a cold after-work beer in Käfer’s Restaurant.

**After-Work Tour (75 minutes)**

Groups (only with advance booking at least 3 weeks before the tour)

Booking office of Fraport AG  
Phone: +49 (0)69 690-70291, email: rundfahrten@fraport.de

| Per person | €10 |
| Group price for up to 24 adults | €250 |

**Individuals**

This tour may only be booked for groups.
**Terminal 3 Tour**

*For future fans who want to see everything*

Would you like to get an exclusive glimpse of one of Europe’s largest-ever privately funded construction projects? If so, you’re more than welcome to go on our new Terminal 3 Tour. In addition to all of the highlights of a Maxi Tour, you get out at the construction site to watch the action from a strategically located raised platform.

The tour guide also regales you with fascinating facts about the new terminal that is taking shape, including details on its background, infrastructure, construction phases, and future development.

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**Would you have known?**

The footprint of Terminal 3 spans 149,000 square meters, equivalent to about 22 soccer fields.

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**Terminal 3 Tour (90 minutes)**

<table>
<thead>
<tr>
<th>Groups (only with advance booking at least 3 weeks before the tour)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Booking office of Fraport AG</td>
</tr>
<tr>
<td>Phone: +49 (0)69 690-70291, email: <a href="mailto:rundfahrten@fraport.de">rundfahrten@fraport.de</a></td>
</tr>
<tr>
<td>Per person</td>
</tr>
<tr>
<td>Group price for up to 24 adults</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Individuals (with reservations only)*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Online shop of the Visitor Service:</td>
</tr>
<tr>
<td><a href="http://www.FRA-Tours.com/en">www.FRA-Tours.com/en</a></td>
</tr>
<tr>
<td>Per person</td>
</tr>
</tbody>
</table>

*If any tickets are still available on the day of the tour, they may be purchased in the Airport Shop.

For security reasons, the minimum age for this tour is 16. This tour is not suitable for wheelchair users or persons who depend on walking aids. On request, group tours can be arranged in other languages besides German.
Would you like to learn how the fire department of a major airport – an essential service – works? If so, this is your chance! You get out of the tour bus at one of the fire stations to see the huge fire trucks up close while an expert explains everything.

The Fire Department Tour naturally also takes you to all of the other interesting parts of the airport: ground handling at the terminals and on the apron, the Airbus A380 hangar, CargoCity North and South, and the Terminal 3 construction site.

Would you have known?
The Z8 XXL crash tender is the fire department’s pride and joy. This giant fire truck, which can carry 12,500 liters of water, was specially developed and built for Frankfurt Airport.

*Satisfy the curiosity of your “inner fireman”*

Fire Department Tour (105 minutes)

Groups (only with advance booking at least 3 weeks before the tour)
Booking office of Fraport AG
Phone: +49 (0)69 690-70291, email: rundfahrten@fraport.de

| Per person | €17 |
| Group price for up to 24 adults | €425 |

Individuals (with reservations only)*

Online shop of the Visitor Service: www.FRA-Tours.com/en

| Per person | €17 |

*If any tickets are still available on the day of the tour, they may be purchased in the Airport Shop.
For security reasons, the minimum age for this tour is 16.
This tour is not suitable for wheelchair users.
On request, group tours can be arranged in other languages besides German.
Sunset Tour

For romantics who love to be charmed

Are you fascinated by the kaleidoscopic colors of sunset? If so, you’ll love immersing yourself in the unique sea of lights of the runways during this 90-minute tour.

Afterward you can continue savoring the feeling during a sparkling wine reception in Käfer’s Restaurant.

Sunset Tour (120 minutes)

Groups (only with advance booking at least 3 weeks before the tour)

- Booking office of Fraport AG
  Phone: +49 (0)69 690-70291, email: rundfahrten@fraport.de
- Per person €25
- Group price for up to 24 adults €625

Individuals (with reservations only)*

- Online shop of the Visitor Service: www.FRA-Tours.com/en
  Per person €25

Would you have known?

Just before and on Valentine’s Day, 1,200 tonnes more roses arrive at Frankfurt Airport as airfreight than during the rest of the year.

Due to the longer duration of this tour and the amount of information provided, we recommend a minimum age of 12. On request, group tours can be arranged in other languages besides German.
Custom Tours

For curious visitors interested in specialist knowledge

Are you interested in getting in-depth information on a particular aspect of Frankfurt Airport? If so, we can arrange for you to satisfy your curiosity during a customized tour (if permitted by airport operations, safety regulations, and the size of the group).

Custom Tours (up to 3 hours)

Groups (only with advance booking at least 3 weeks before the tour)

Booking office of Fraport AG
Phone: +49 (0)69 690-70291, email: rundfahrten@fraport.de

| Per person | €30 |
| Group price for up to 24 adults | €750 |

Individuals

This tour may only be booked for groups.

Would you have known?
The Airbus A380 is currently the world’s largest passenger aircraft, with a wingspan of 79.8 meters. When fully loaded, it requires at least 2,500 meters of runway to lift off.

Due to the longer duration of this tour and the amount of information provided, we recommend a minimum age of 16. On request, group tours can be arranged in other languages besides German.
Would you like to peek behind the scenes at Frankfurt Airport during an exclusive tour, or are you searching for a special gift for a birthday or other occasion? If so, the Premium Tour for up to five persons is ideal!

You can customize your visit to the airport by booking additional modules (subject to availability) with this one-hour tour of the apron. It’s also possible to include a visit to the Terminal 3 construction site in the basic module. Weather permitting, you can get out of the bus there and watch the work from a raised platform. If you’re interested, talk to your tour guide!

If you’ve always dreamed of piloting an aircraft, how about a simulator flight? Booking a Premium Tour entitles you to a reduced price from JOFFI GmbH. Simply call 06171-981067 or send an email to crew@joffi.com.

If you’d like to give a Premium Tour to someone else, ask about our attractive gift certificates!

Premium Tour

Special airport tours for those with special wishes

Premium Tour (60 minutes plus optional modules)

<table>
<thead>
<tr>
<th>Small group (with advance booking only)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Booking office of Fraport AG</td>
</tr>
<tr>
<td>Phone: +49 (0)69 690-70291, email: <a href="mailto:rundfahrten@fraport.de">rundfahrten@fraport.de</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Basic module for group of up to 5 persons</th>
<th>299 Euro</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Additional Modules</th>
<th></th>
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</thead>
<tbody>
<tr>
<td>Fire Department (30 minutes)</td>
<td>99 Euro</td>
</tr>
<tr>
<td>Baggage Handling System (30 minutes)</td>
<td>99 Euro</td>
</tr>
<tr>
<td>International Postal Center (60 minutes)</td>
<td>99 Euro</td>
</tr>
<tr>
<td>Apron Control (30 minutes)</td>
<td>99 Euro</td>
</tr>
</tbody>
</table>

For security reasons, the minimum age for this tour is 16. It is not suitable for wheelchair users.
Are you looking for a special gift? If so, here you’ll find a variety of airport-themed items. Our selection includes travel articles, souvenirs, games and toys for kids and much more. You can also reserve everything online: www.FRA-Tours.com/en.

You can find us in Terminal 1, Concourse C, Level 2 (departures). Please follow the signs for “FRA Airport Tours & Shop”. Open daily from 10 a.m. to 6 p.m. A small selection of popular airport souvenirs is also available at the entrance to the Visitors’ Terrace.

We’re looking forward to your visit!

Would you have known?
At Frankfurt Airport, 76 km of taxiways connect Terminals 1 and 2 with the runways.
Visitors’ Terrace

For plane spotters looking for the best possible view

Do you like to experience airports with all of your senses? If so, you’ll really enjoy watching the action on the airfield and apron from our Visitors’ Terrace in Terminal 2.

Its pleasant atmosphere, comfortable seating and pergolas for protection from the sun and weather, invite you to relax while observing planes landing and taking off. On some days, airport experts are on hand to explain in detail what is going on out on the airfield.

Would you have known?
An average of 160,000 passengers a day arrive or depart at Frankfurt Airport, and more than 80,000 pieces of luggage are moved through a subterranean baggage handling system with a total length of 81 kilometers.

Hours (last admission 30 minutes before closing time)

<table>
<thead>
<tr>
<th>Days</th>
<th>Times</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monday to Friday</td>
<td>10 a.m. to 6 p.m.</td>
</tr>
<tr>
<td>Saturday and Sunday:</td>
<td></td>
</tr>
<tr>
<td>November to March</td>
<td>10 a.m. to 6 p.m.</td>
</tr>
<tr>
<td>April to October</td>
<td>10 a.m. to 7 p.m.</td>
</tr>
<tr>
<td>Holidays in the German state of Hesse</td>
<td>10 a.m. to 7 p.m.</td>
</tr>
</tbody>
</table>

Prices

<table>
<thead>
<tr>
<th>Description</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Day ticket per person (entitles the bearer to enter the Visitors’ Terrace multiple times on the same day)</td>
<td>€3</td>
</tr>
<tr>
<td>Family/group ticket (5 tickets for the price of 4)</td>
<td>€12</td>
</tr>
<tr>
<td>Year pass (unlimited admission during an entire year)</td>
<td>€27</td>
</tr>
<tr>
<td>Disabled persons with proof of status and their authorized escorts</td>
<td>Free</td>
</tr>
<tr>
<td>Children younger than 4 years</td>
<td>Free</td>
</tr>
</tbody>
</table>
Do you enjoy attending events at unusual locations? If so, you’ll be delighted by the exceptional ambiance at Frankfurt Airport. You can look forward to a variety of fantastic activities that are guaranteed to thrill you.

www.events.frankfurt-airport.com
Tour Map

Routes and highlights at a glance

Starting place for all airport tours and location of the Airport Shop: Terminal 1, Concourse C, Level 2 (Departures)

Visitors’ Terrace
Terminal 2, Food Plaza, Level 4

- Starter Tour, Mini Tour, After-Work Tour, Children’s Birthday Tour
- Maxi Tour, Sunset Tour, Terminal 3 Tour, Fire Department Tour
- XXL Tour
- Premium Tour

1 Terminal 2
2 Terminal 1
3 New tower of the German Air Traffic Control (DFS)
4 Lufthansa’s jumbo hangar
5 Fuel depot
6 Fire station 3
7 Airbus A380 maintenance hangar
8 CargoCity South
9 Future Terminal 3