



FRA
Comfort
Services

More Freedom, more Time, more Holidays



**Frankfurt
Airport**

Gate to Gate Service

Changing planes can be easy as 1-2-3! Treat yourself to a relaxed layover at Frankfurt Airport!

Only an hour before your connecting flight! Keeping an eye on your loved ones, managing travel documents and hand luggage while navigating through an unfamiliar airport can be challenging. Let us add some comfort to your trip!

Our service manager will welcome you at your arrival gate and guide you through all required security and immigration checks along the way to your departure gate. You will travel via Gate Taxi or, in case of longer distances, in a limousine right across the apron.

Should your transit time permit, you can request a shopping stop in advance. We will stop at your favourite stores along the way and help you make your choices.

Should your journey lead you via Frankfurt on both ways, you can benefit from our round-trip package. On top, we offer special rates for families travelling with children.





Gate to Gate Classic	1 – 2 persons	3 persons	4 persons	5 persons
Single	99,00 €	129,00 €	149,00 €	169,00 €
Round-trip	189,00 €	229,00 €	259,00 €	289,00 €

Gate to Gate Family	1 – 2 persons	3 persons	4 persons	5 persons
Single	89,00 €	119,00 €	139,00 €	159,00 €
Round-trip	169,00 €	209,00 €	229,00 €	249,00 €
Number of children	max. 1	max. 2	max. 3	max. 3

Your benefits at a glance:

- Available for up to 5 persons on the same flight
- Special family rates
- Attractive round-trip package
- Shopping stop available



More information:

www.serviceshop.flughafen-frankfurt.de/en

Door to Gate Service

From your doorstep straight to the plane: Treat yourself to a touch of luxury!

We've all experienced how busy things get when preparing for a holiday trip. Making sure no favourite toy gets left behind, everyone is on time, then finding your way to the airport through traffic.

You're yearning to start your journey and just relax. Let us treat you to an extra day of carefree holidays!

Our Door to Gate Service will meet you at your doorstep. You get to relax while being chauffeured to the airport in a comfortable limousine. Here, we invite you to one of our terminal cafés while your personal service manager handles all check-in and luggage procedures for you. After passing an exclusive security check point, we will take you for an exciting limousine drive across the apron and finally stop at your departure gate. Once at the gate, we wish you happy landings and see you off to your holiday destination.





And how does it all work in reverse, when landing at Frankfurt Airport? We greet you as soon as you reach your arrival gate, assist you in clearing immigrations and help you at the baggage claim. We cover longer distances in a Gate Taxi, shorter ones on foot. Finally, we accompany you to a private limousine waiting to take you to your final destination.

Door to Gate Classic	1 – 2 persons	3 persons	4 persons	5 persons
Up to 20 km	149,00 €	169,00 €	189,00 €	209,00 €
Up to 40 km	169,00 €	189,00 €	209,00 €	229,00 €
Up to 80 km	209,00 €	229,00 €	249,00 €	269,00 €

Door to Gate Family	1 – 2 persons	3 persons	4 persons	5 persons
Up to 20 km	139,00 €	149,00 €	169,00 €	189,00 €
Up to 40 km	159,00 €	169,00 €	189,00 €	209,00 €
Up to 80 km	199,00 €	209,00 €	229,00 €	249,00 €
Number of children	max. 1	max. 2	max. 3	max. 3

Respective prices double for return bookings.

Your benefits at a glance:



- Available for up to 5 persons on the same flight.
- Special family rates
- An exciting drive across the apron
- Pick up and/or drop off at your home, office or hotel

More information:

www.serviceshop.flughafen-frankfurt.de/en

Gate Express Service

Straight to the gate: Enjoy a convenient shortcut and personal service!

You've made it to the airport,...and then?!

Our Gate Express Service offers you the same benefits as our Door to Gate Service. The only difference is that you get to the airport on your own. Your personal service manager will meet you at an agreed meeting point inside the terminal.

Should you arrive by train or bus, you have the option to book a pick up from the station. Then, while you enjoy a cappuccino or softdrink in one of our terminal cafés, we will handle check-in and luggage drop-off for you. We will guide you through a private security check and chauffeur you across the apron in a limousine straight to your departure gate – a real thrill for the young and those young at heart. Once at the gate, our service manager says goodbye to let you board on your own.

And upon arrival? We greet you right at the gate, assist you in clearing immigration, and help you collect your luggage. We cover longer distances in a Gate Taxi, shorter ones on foot. After assisting you in collecting your luggage at the baggage claim, we accompany you to the exit where we say goodbye.

Gate Express Classic	1 – 2 persons	3 persons	4 persons	5 persons
Single	99,00 €	129,00 €	149,00 €	169,00 €
Round-trip	189,00 €	229,00 €	259,00 €	289,00 €

Gate Express Family	1 – 2 persons	3 persons	4 persons	5 persons
Single	89,00 €	119,00 €	139,00 €	159,00 €
Round-trip	169,00 €	209,00 €	229,00 €	249,00 €
Number of children	max. 1	max. 2	max. 3	max. 3



The service is also available as an attractively priced round-trip package. If you would then like us to accompany you to the bus station or one of the train stations at Frankfurt Airport, you are welcome to book this as an additional service.

Your benefits at a glance:



- Available for up to 5 persons on the same flight
- Pick up from/drop off at the bus station, regional train station or long-distance train station for an additional fee of 35€, 50€ or 65€, respectively.
- An exciting drive across the apron
- Special family rates
- Attractive round-trip package available

More information:

www.serviceshop.flughafen-frankfurt.de/en

You can book these services online in just a few simple steps:

- Please book the services at least 48 hours before arriving at Frankfurt Airport:

<https://serviceshop.flughafen-frankfurt.de/en>

For later bookings please contact us directly.



- More information is available by calling +49 (0) 69 690-33300 or emailing *comfort-service@fraport.de*
- Prepayment through the online Service-Shop by credit card or direct debit
- Each passenger may check-in two pieces of luggage in addition to carry-on items
- All FRA Comfort Services can be booked irrespective of your airline, booking class, and destination.

We are currently unable to offer this service for unaccompanied minors under the age of 18. Please contact your airline for assistance.

All prices include VAT.

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