



Fraport AG - 60547 Frankfurt (regular mail) - 60549 Frankfurt (parcel post)

To all customers of
Fraport's VIP-Service

Fax -70369 e-mail vip-services@fraport.de

Your ref. Our ref. Telephone +49 69 690-70366 Date 02.09.2010

Fraport VIP-Services

Fraport AG
Frankfurt Airport
Services Worldwide
60547 Frankfurt/Main
Fed. Rep. of Germany
Telephone +49 (0) 69 690-0
Fax +49 (0) 69 690-70081
info@fraport.de
www.fraport.de

Dear Customer,

Thank you very much for your interest in the VIP services of Fraport AG. We are attaching our catalog.

Registered office:
Frankfurt/Main
Amtsgericht Frankfurt/Main
HRB 7042

The base rates for the VIP service are as follows:

VAT REG NO: DE 114150623

One passenger arriving, departing or in transit: 298,00 €

Chairman of the
Supervisory Board:
Hessian Minister of Finance
Karlheinz Weimar

Each addition passenger accompanying the first person: 110,00 €

Board of Executives:
Dr. Stefan Schulte
(Chairman)
Herbert Mai
Peter Schmitz
Dr. Matthias Zieschang

All indicated prices are per day and do not include value-added tax.
Please see the attachment for all other details. We would be very pleased to welcome you as our guest.

Sincerely,
Fraport AG

Bärbel Storch
Head of VIP Services

Dennis Wildhirt
Deputy Head of VIP Services

Commerzbank AG:
SWIFT-Code/BIC COBADEFF
BLZ 500 400 00, Kto. 588942300 EUR
IBAN DE67 5004 0000 0588 9423 00
Deutsche Bank AG:
SWIFT-Code/BIC DEUTDEFF
BLZ 500 700 10, Kto. 2008407 EUR
BLZ 500 700 10, Kto. 2008407 USD
IBAN DE44 5007 0010 0200 8407 00

Dresdner Bank AG:
SWIFT-Code/BIC DRESDEFF
BLZ 500 800 00, Kto. 330000600 EUR
IBAN DE34 5008 0000 0330 0006 00
BLZ 500 800 00, Kto. 330000602 USD
IBAN DE77 5008 0000 0330 0006 02
Frankfurter Sparkasse:
SWIFT-Code/BIC HELADEF1822
BLZ 500 502 01, Kto. 36814
IBAN DE05 5005 0201 0000 0368 14

Landesbank Hessen-Thüringen:
SWIFT-Code/BIC HELADEF
BLZ 500 500 00, Kto. 14690002 EUR
IBAN DE09 5005 0000 0014 6900 02
BLZ 500 500 00, Kto. 964333603 USD
IBAN DE24 5005 0000 0964 3336 03



Price- and Service Catalog of Fraport VIP Services

Rates VIP-Services

Base Prices

One passenger arriving, departing or in transit:	298,00 euro
Each additional passenger accompanying the first person:	110,00 euro

Additional Fees

Surcharge for short-term requests: (fewer than 12 hours before the flight)	100,00 euro
Fee for spending more than 4 hours in the VIP-lounge:	100,00 euro
Fee for guard escorts: (official requirement), per employee and hour	44,00 euro

All prices are per day and do not include value-added tax.

Cancellation of Services and No Show

Booked and bindingly confirmed VIP services can be cancelled free of charge up to 24 hours before the service is to be performed. Cancellations must generally be in writing by fax or e-mail. Short notice cancellations are subject to the following cancellation charges:

24 to 12 hours before performance of services:	50 % of the service charge
Less than 12 hours before performance of services:	80 % of the service charge

Passengers, who do not show up for their booked VIP services (no show departure) or who are not seen at their booked flight (no show arrival / transit) are charged 100 % of the service charge



VIP Services for You and Your Guests

For Departures

- a) Arrival of cars at Gate 13, reservation of parking spaces following prior notification of exact number of cars.
- b) Reception of guests and transfer to VIP lounge.
- c) Stay in VIP lounge, on request with food from a restaurant (at additional cost).
- d) Performance of all formalities such as check-in, baggage handling at/with the relevant airline, emigration and customs formalities.
- e) Transfer of guests from the VIP lounge to the gate/plane.
- f) Our VIP escorts and any persons accompanying the passengers take leave of them at the plane; the accompanying persons are then transferred back to Gate 13.

For Arrivals

- a) Reception of any meeters & greeters for the expected passengers in arriving planes at the VIP Lounge at Gate 13, remaining there until the flight is approaching Frankfurt Airport.
- b) Drive from the VIP lounge across the apron to the parking position of the arriving aircraft — on request with the meeters & greeters. Welcoming of the arriving passengers right at the plane.
- c) Transfer of guests to the VIP lounge at Gate 13. Handling of immigration formalities (presentation of passports to the border police). Our guests are required, if immigration formalities are required, to remain in the lounge until cleared by the border police.
- d) After the baggage has arrived, transfer of it to the waiting cars by our baggage service.



For Transit Passengers

- a) Reservation of parking spaces near Gate 13 for any meeters & greeters for the expected transit passengers.
- b) The meeters & greeters remain in the VIP lounge until the transit passengers arrive or depart.
- c) Drive from the VIP lounge to the parking position of the arriving aircraft — on request with the meeters & greeters. Welcoming of the arriving passengers.
- d) Handling of immigration/emigration formalities.
- e) On request, catering for guests while they are in transit from a restaurant (at additional cost).
- f) Handling of the formalities for the continuing flight with the relevant airline.
- g) Transfer of guests from the VIP lounge to the gate/plane.
- h) Our VIP escorts and any persons accompanying the passengers take leave of them at the plane; the accompanying persons are then transferred back to Gate 13.

During your stay in our VIP lounge, we offer you tea, coffee, soft drinks, alcoholic beverages and a selection of small meals. If you would like more extensive catering, this can be arranged at additional cost.

Prior to departure or while in transit, our guests can get to the shopping and duty-free areas of the airport at any time. We will accompany them on request.

We gladly organize limousine shuttles for you at an additional charge. We can also make hotel reservations for you.