

How to find us

The meeting point for our guests is at “Tor 13” (Airport Entrance 13, Terminal 1, Arrivals Level between terminal sections A and B).

This is where we meet our guests flying from FRA and see off arriving VIP passengers. Short-term parking facilities for our guests are available in a closed-off area at Airport Entrance 13.



ACS Airport Car Service

If you travel to the airport by private vehicle, Frankfurt Airport offers, in cooperation with Airport Car Service (ACS), valet parking combined with a secure parking facility (Tresor Parken®). While you are gone, your car is parked safely in a secured area. Upon your return, it will be ready for you at the VIP Lounge area. You can also book a number of other convenient services like car cleaning or servicing.

Imprint

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Welcome to Fraport's VIP Service

Exclusive and individual service –
A time-saving and relaxed travel experience



The Fraport VIP Service



Fraport's VIP Service at Frankfurt Airport may be booked by all passengers.

We offer individual and time-saving services for departing, arriving or connecting passengers, regardless of the class of travel or airline you are flying.

From the moment you arrive, your personal VIP attendant will take care of everything and escort you through pre or post flight procedures, including the required security procedures, avoiding the usual ways through the terminal.

Luxury limousines and VIP buses are available for your transfer between lounge and aircraft and vice versa.

We take care of all the formalities along the travel chain:

Check-in > Baggage handling > Entry and exit formalities *(as required by law)*.



Escape the hectic airport terminal, relax in the **exclusive atmosphere of our comfortable lounge rooms** and enjoy all kinds of refreshments and snacks while waiting for your flight. A wide range of international publications, as well as other media and IT facilities are also available – from magazines to free wireless Internet access.

The VIP Lounge is also open for persons wishing to see off or meet a flight passenger directly at the aircraft; all they need to do is register.

Prices: €298* per passenger.
€110* per accompanying person on the flight.

**plus VAT*

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