

*Facts and Figures 2011
for Frankfurt Airport*



Important Telephone Numbers/Electronic Media

Fraport Information:

(Note: Frankfurt area code: 069;

international code for Germany: +49) +49 69 690-0

FRAINFO: 0180 5 3724636 (in Germany only)

Airport Lost and Found: 0180 5 3725678 (in Germany only);

Intl.: +49 69 690-0; Fax: +49 69 690 54081;

E-mail: fundbuero@fraport.de

Fraport Investor Relations: +49 69 690-74842

Lufthansa Information: +49 69 696-94433

Airport Tours (Fraport): +49 69 690-70291

Fraport and Frankfurt Airport City on the Internet:

- Travel and shopping information, flight arrivals and departures, online travel bookings, conference facilities, cargo, real estate, experiencing the airport city, and information about the FRA business location:

www.frankfurt-airport.com

- About the company:

www.fraport.com

- Airport expansion:

www.ausbau.fraport.com

- Details about Fraport's corporate responsibility in the region (social activities and sponsoring):

www.fraport.com (menu select: Corporate Responsibility)

- Social media:

www.facebook.com/FrankfurtAirport

www.twitter.com/Airport_FRA

Videotext

Hessen 3 and SWR 3: pages 560+; 3sat: pages 480+

Addresses

Fraport AG

60547 Frankfurt am Main, Germany

Deutsche Lufthansa AG

60546 Frankfurt am Main, Germany

Frankfurt Airport

60549 Frankfurt am Main, Germany

(general postal code for the airport)

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FRA/Fraport Profile

History of Frankfurt Airport (FRA)

- 1924: Founding of “Südwestdeutsche Luftverkehrs AG”, the forerunner of VAG, FAG, and today’s Fraport AG
- 1936: Start-up of flight operations at “Flug- und Luftschiffhafen Rhein-Main” – today’s FRA
- 1945: Construction of the U.S. Rhein-Main Air Base
- 1948: Berlin Airlift, largest humanitarian airlift in history
- 1949: Completion of parallel runway system
- 1954: VAG changes name to “Flughafen Frankfurt/Main AG” (FAG)
- 1972: Terminal 1 with integrated train station opens
- 1984: Runway 18 West goes into service
- 1994: Opening of Terminal 2 and the Sky Line people-mover
- 1997: ● Inauguration of CargoCity South
● Inauguration of new Pier D
- 1999: FRA’s Long-distance Train Station is inaugurated
- 2000: ● Pier A extension opens
● Change of corporate name to Fraport AG
- 2001: Fraport’s IPO-listing on the Frankfurt exchange
- 2002: New Frankfurt–FRA–Cologne high-speed rail corridor completed
- 2005: ● FRA hosts world’s first A380 airport compatibility tests
● U.S. Rhein-Main Air Base closes
- 2006: Cargo tonnage exceeds 2 million metric tons for the first time
- 2007: A380 Maintenance base (phase 1) completed
- 2008: ● Pier C/D and Hall C-expansion open
● New Pier A-Plus construction starts
- 2009: Construction launch for Airport Expansion Program (i.e., Runway Northwest)
- 2010: Fraport’s two new apron control towers open
- 2011: ● New air traffic control tower goes into operation
● Foundation-stone ceremony for new Fraport headquarters
● Inauguration of Runway Northwest
● Completion of The Squire

Overview of Frankfurt Airport

Fraport AG owns and manages Frankfurt Airport, the busiest commercial airport in Germany. The airport’s operational area covers about 21 square kilometers. Fraport AG not only provides facilities to airlines and other tenants but also a wide range of airport services. Additional services are offered by airport concessionaires. FRA – the international, three-letter airport code for Frankfurt Airport – stands for more than just an airport. FRA is a bustling city in itself: where a multitude of services and amenities for travelers are available including entertainment and exclusive shopping throughout the terminals, as well as conference and other business facilities. Employing about 71,000 employees, FRA is Germany’s largest employment complex at a single location.

Frankfurt Airport Center

The FAC 1 and FAC 2 serve as international office and communications centers – the perfect European base for globally oriented businesses. External companies as well as tenants of the FAC take advantage of “meeting at the airport” in the Airport Conference Center (located in the FAC 1), with its advanced conference and communications technology and full-service concept.

The Squire

Built the rooftop of FRA’s Long-distance Train Station, The Squire is a multi-use complex offering 140,000 sqm. of space for offices, retail and service outlets, and hotels. This futuristic glass-covered building is 660 meters long and nine levels high is a stunning new landmark at the Frankfurt Airport City.

Corporate Data

Fraport AG’s share capital is distributed as follows (on Dec. 31, 2010): State of Hesse (31.50 percent), City of Frankfurt via Stadtwerke Frankfurt am Main Holding GmbH (20.12 percent), Artio Global Investors Inc. (10.33 percent), Deutsche Lufthansa AG (9.92 percent), Taube Hodson Stonex Partners LLP (3.58 percent), unknown (24.55 percent). The company’s 20-member supervisory board includes 10 positions held by the shareholder community and 10 held by staff representatives.

Group Business Development

in euros millions	2008	2009	2010
Consolidated profit for the year*	196.9	152.0	271.5
Revenues	2,101.6	2,010.3	2,194.6
Personnel expense	925.6	866.9	880.4
Depreciation and amortization of tangible and intangible non-current assets	241.5	268.8	279.7

EBITDA	600.7	569.7	710.6
Investments	759.7	1,438.3	1,033.9
Balance sheet total	6,578.4	8,865.2	9,170.5

Number of employees (annual average without trainees and staff on leave)	2008	2009	2010
	23,079	19,970	19,792

For more financial information about Fraport AG, see the Investor Relations section of our Web site at www.fraport.com – including annual and interim financial reports.

* Profit attributable to equity holders of Fraport AG.

Environmental Protection

As an airport operator, we are aware of our special responsibility for ecological, commercial and social corporate management. Environmental and climate protection -- along with values management, social responsibility, and corporate business commitment – are key interrelated elements of Fraport AG's sustainability strategy.

Fraport AG operates its environmental management system at FRA conferring to the European Eco Audit Directive (EMAS – Eco-Management and Audit Scheme) and the international ISO 14001 standard. External auditors continuously monitor the company's environmental performance under this system. Fraport has appointed environmental officers for waste management, water pollution control, dangerous goods, and radiation protection within the company. The company's Environmental and Abridged Environmental Statements, Aircraft Noise Report, and the Sustainability Report can be found on the Internet at www.fraport.com.

Fraport AG:

- operates a noise-monitoring system with 26 noise-monitoring terminals and three mobile noise-monitoring units and a measuring vehicle.
- encourages the use of low-noise aircraft by linking landing charges to actual noise emissions (since 2001).
- charging system expanded with NO_x and HC components to reward low-emission aircraft (since 2008).
- operates an air quality system for measuring gas and dust emissions.
- improves air quality by reducing soot emissions through utilization of low-emission engine technology for all aircraft-handling mobile equipment.
- launched a voluntary program in 2005 (Fraport Casa) for purchasing residential properties or compensating owners of homes in several towns most affected by aircraft noise.
- conducts a groundwater quality monitoring program with about 370 measuring points at the airport and in the surrounding area in cooperation with the Hessian Ministry of the Environment.
- minimizes consumption of drinking water by using more industrial water.
- cultivates valuable biotops around FRA's airfield – probably the region's largest non-agricultural green area.
- supports regional nature and environmental protection (incl. the Rhine-Main Regional Park) via the Fraport Eco Fund: approx. €2 million in 2011; to date about €30 million in total.
- promotes the development of intermodal traffic by integrating air, rail, and road networks to reduce gas emissions dangerous to the climate.
- encourages public transit usage by providing Fraport employees with a free "job ticket".
- Fraport is pursuing the strategic goal of reducing CO₂ emissions per passenger and per 100 kg of freight by 30 percent by 2020.
- founding member of the ACA Airport Carbon Accreditation program (www.airportcarbonaccreditation.com); first ACA airport in Europe in Sept. 2009; ACA "reduction level" in Feb. 2011; "optimization level" coming in 2012.

Furthermore, Fraport continuously optimizes operational processes to ensure the most economical and efficient use of natural resources.

Frankfurt Airport and Its Employees

Fraport AG's employees at Frankfurt Airport, excluding subsidiaries and joint ventures (as of Dec. 2010)

Permanent staff:	10,446
Apprentices:	331
Temporary staff:	618
Semi-retired:	572
Total work force:	11,967

- thereof: about 67 percent working in shift operations
- Foreign nationals employed by Fraport AG: approx. 1,914

Catchment Area of Airport Employees

Residing within approx. 35 km of the airport:	60%
● thereof in Frankfurt and Offenbach County:	26%
More than 35 km from the airport:	40%

The Biggest Employers at FRA

1. Deutsche Lufthansa AG
2. Fraport AG
3. LSG Sky Chefs
4. German Federal Police – Frankfurt Airport
5. International Mail Center

There are about 500 employers at the airport.

Total airport work force: approx. 71,000

FRA is Germany's largest employment complex at a single location!

Facts and Figures

Passengers

1971:	Exceeded 10 million passengers for the first time
1985:	Exceeded 20 million passengers for the first time
1992:	Exceeded 30 million passengers for the first time
1997:	Exceeded 40 million passengers for the first time
2008:	53,472,915
2009:	50,937,897
2010:	53,013,771

FRA as a connecting hub

- Transfer passengers: approx. 52% (2009)

Frankfurt Airport, with its wide choice of flight frequencies and destinations, is one of the most attractive connecting points in the world. Advanced technology and efficient ground handling - plus an exciting range of shops, restaurants and other amenities at the growing Frankfurt Airport City – make transferring at FRA convenient, and fast and attractive.

The elevated, fully automated Sky Line people-mover provides convenient transfers between Terminals 1 and 2. Separation of domestic and international passengers on the Sky Line eliminates the need for transfer passengers to go through passport/customs control when switching between the two terminals.

Airmail (in metric tons)

2010:	76,445
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Cargo (in metric tons)

2008:	2,042,956
2009:	1,837,054
2010:	2,231,348

Expansion of cargo facilities

At the southern side of the airport, adjacent to the former U.S. Rhein-Main Air Base, a second cargo center has been developed. Known as CargoCity South, it features a rail line for intermodal air/rail cargo services and direct access to the aircraft apron.

CargoCity Frankfurt

Total CargoCity South project area:	176.00 hectares*
Existing area:	149.00 hectares*
New development area:	27.00 hectares*
	* 1 hectare = 2.47 acres

Aircraft Movements

2008:	485,783
2009:	463,111
2010:	464,432

The absolute peak day of 1,429 takeoffs and landings was recorded on June 10, 2010.

FRA's International Ranking

(Source: ACI, March 2011)

Total Passengers:	Total Cargo (incl. airmail):
1. Atlanta (ATL)	1. Hong Kong (HKG)
2. Beijing (PEK)	2. Memphis (MEM)
3. Chicago-O'Hare (ORD)	3. Shanghai-Pudong (PVG)
4. London-Heathrow (LHR)	4. Seoul-Incheon (ICN)
5. Tokyo-Haneda (HND)	5. Anchorage (ANC)
6. Los Angeles (LAX)	6. Paris-Charles de Gaulle (CDG)
7. Paris-Charles de Gaulle (CDG)	7. Frankfurt (FRA)
8. Dallas/Fort Worth (DFW)	8. Dubai (DXB)
9. Frankfurt (FRA)	9. Tokyo-Narita (NRT)
10. Denver (DEN)	10. Louisville (SDF)

Apron, Taxiways and Runways

Aircraft parking positions

The total number of parking positions available depends on aircraft size.

Maximum parking capacity:	189
If positions are used by the largest permissible type of aircraft, maximum parking capacity is:	169
This includes:	
● terminal docking positions:	65

FRA's runway system

- Runway North: 4,000 meters long, 60 meters wide.
- Runway South: 4,000 meters long, 45 meters wide, plus two 7.5-meter-wide shoulders; runway center line separation: 518 meters between the north and south runways.
- Runway West (for takeoffs only): 4,000 meters long, 45 meters wide, plus two 7.5-meter-wide shoulders.
- Opening October 2011 for Winter Timetable 2011/2012: Runway Northwest 2,800 meters long for bi-directional (from the east or west) landings only.

Airlines at FRA

Summer Timetable 2011

Scheduled passenger services

● Airlines:	114
● Destinations:	298
● Countries:	110

Scheduled freighter services

● Airlines:	29
● Destinations:	78
● Countries:	43

Technical, Safety and Security Systems

Vehicles and Equipment (as of March 2011)

Total:	25,584
● Mobile equipment (cars, fire fighting vehicles, aircraft towers, etc.):	3,571
● Trailers (container transport trailers, aircraft stairs, etc.):	12,529
● Changeable mounted implements (snowplows, blowers, etc.):	1,642
● Smaller equipment (bicycles, wheelchairs, mowers, etc.):	2,391
● Baggage carts:	5,433
● Cars for the Sky Line people-mover system:	18

Fuel Supply

The Hydranten-Betriebsgesellschaft (HBG) joint-venture company is responsible for supplying aviation fuel (kerosene) at Frankfurt Airport. The managing partners of this company are oil companies and a Lufthansa subsidiary. A large central fuel farm is located directly at FRA. From here, kerosene flows through more than 60 kilometers of underground piping directly to each aircraft parking position. This underground pipeline/hydrant system is one the most advanced in the world. The computer-controlled system can immediately detect leaks as small as one liter per hour. Valves are automatically activated and closed upon occurrence of any leakage.

- 10 storage tanks, with a total capacity of 186 million liters of kerosene.
- For example, the Boeing 747-400 jumbo can carry 225,000 liters of kerosene and the Airbus A380 super-jumbo almost 310,000 liters.
- HBG operates its own harbor on the Main River at Kelsterbach. From here a pipeline runs to the HBG fuel farm at FRA.
- Linked to the RMR pipeline (Rhein-Main-Rohrleitungsgesellschaft) to the oil terminal at Rotterdam port.
- Linked to the CEPS pipeline (NATO's European-wide pipeline system).

Automatic Baggage Conveyor System

Fraport AG's baggage conveyor and sorting system ensures a high level of service quality and serves as a vital umbilical cord for timely loading of departure and transfer baggage. In terms of its, size, capacity configuration, performance and quality, the system is unique in the world.

- Capacity: approx. 18,500 baggage items per hour.
- Reliability: 99.62 percent.
- Essential for FRA's 45-minute minimum connecting time.
- Total length of conveyor routes: approx. 73 kilometers. It will grow with the inauguration of Pier A-Plus in summer 2012, and Terminal 3 in subsequent years.
- Conveying speed: 2.5 meters per second on average, up to 5 meters per second in some sections, such as the high-speed baggage-transfer tunnel between terminals.

Departing baggage

- Daily record in 2010: 100,869 baggage items (via the automated baggage system)

Special Services

Airport Clinic

Emergency ambulance (Airport Clinic):

- Doctors (permanently employed): 2
- Doctors (temporary, at night and on weekends): 14
- Nurses and paramedics: 8
- Medical assistants: 3
- Medical assistant trainees: 1

Facilities and services:

- Emergency ambulance with x-ray unit, operating room and laboratory facilities.
- Shock room; quarantine station; ear, nose, throat and eye examinations.
- All vaccinations and respective consulting.
- Various health insurances accepted.
- Clinic and medical services are open to everyone requiring medical assistance (visitors, employees, travelers).

Open: 24 hours

Tel.: +49 69 690-66767; Fax: +49 69 690-66598

Rescue services and transport for the disabled:

- Rescue and medical assistants 60
- Rescue assistants (interns) 10

Vehicles

- Emergency vehicles, which can be used as intensive care units: 5
- Ambulance-lift vehicles (elevate to aircraft door-sill height) for disabled travelers: 2
- Equipment vehicles (plus trailer) for major accidents and medical care for up to 200 patients: 1
- Transport vehicles for disabled persons: 2
- Ad-hoc emergency vehicle for medical coordinator and emergency doctor: 2
- All-terrain rescue vehicle 1
- Rescue vehicle for underground and multi-storey parking garages 1

Emergency Numbers at FRA:

- dial 112 (fire/medical rescue services)

Other Services

- 2 pharmacies (Terminal 1: Shopping Boulevard in Departures Hall B; Terminal 2: Level 3 Shopping Plaza on the way to the Sky Line station:
Tel.: +49 69 690-28801 or +49 69 690-28811
- 1 opticians in Terminal 1, Tel.: +49 69 690-70540
- Dentist (Frankfurt Airport Center 1):
Tel.: +49 69 690-70558

Conference Rooms/Facilities

- 6 conference facilities (plus 2 more opening in December 2011) offering a total of more than 200 conference rooms
- Conference rooms range in size up to 1,200 people

Visitors' Service

- Guided airport tours daily for groups of 25 persons minimum; Bookings: Tel.: +49 69 690-70291;
E-mail: rundfahrten@fraport.de
- Airport tours for individuals families or groups with fewer than 25 persons available daily without booking from 13:00 to 16:00, hourly departures at 13:00, 14:00, 15:00 and 16:00. Tours are also available at 11:00 and 12:00 on weekends, holidays and during Hesse school vacations. Airport Tours Ticket sales: located in Terminal 1's Airport City Mall Frankfurt on Level 0, Area A; ticket price includes access to the Visitor' Terrace open from April to October.
- Terminal 2 Visitor's Terrace: Located on Level 4 of Terminal 2 (left-hand corner behind the food court), the Visitor's Terrace is open from April to October each day from 10:00 to 18:00 (entry up to 30 minutes before closing time); Ticket Prices: €5 for adults, €3 for the mobility impaired, students and pupils; children under 6 years are admitted free).

Agencies and Organizations

German Air Navigation Services (DFS)

- Air traffic control service
- Flight information service
- Alerting service
- Aeronautical information service
- Aeronautical telecommunication service
- Air navigation and technical service

Headquartered in Langen (near Frankfurt), DFS Deutsche Flugsicherung GmbH is Germany's provider of air navigation services and is owned by the Federal Republic of Germany.

Tel.: +49 6103-7070
 Fax: +49 6103-7071396
 Internet: www.dfs.de

Aircraft Noise Commissioner

Hessian Ministry of Economics, Transport and State Development.

Tel.: +49 69 690-66062
 Fax: +49 69 690-48211

Flight Scheduling Coordinator of Germany

This department within the German Federal Ministry of Transport is responsible for the coordination of arrival and departure slots for all commercial flights at Germany's civil airports. The head office of the Flight Scheduling Coordinator of Germany is located at FAC 2, Frankfurt Airport.

Tel.: +49 69 690-50271
 Fax: +49 69 690-59603

German Customs (Hauptzollamt FRA)

- Control and clearance of border-crossing passengers and cargo.
- Authorizing and monitoring special customs traffic.

Tel.: +49 69 690-29079
 Fax: +49 69 690-53101

German Federal Police (Bundespolizei)

Federal Police Headquarters – FRA

Border policing responsibilities

- Controlling people under the Schengen border code
- Preventing illegal migration
- Border investigations
- Asylum/airport procedures
- Deportation of foreigners by air
- Document advice overseas

Aviation Security responsibilities

- Control posts and patrol operations
- People and baggage control
- Special protection measures
- Measures against terrorist threats and other unidentified objects
- Aviation security

Railway policing responsibilities

- Investigating criminal offences and protecting against threats at FRA's regional and long-distance train stations
- Fighting crime (eg., smuggling)

Contacts:

Tel.: +49 69 3400-4999
 Fax: +49 69 693075
 Federal Police Hotline: +49 800 6888000
 Servicepoint/Citizen's Tel.: +49 69 78578
 E-mail: bpold.frankfurt@polizei.bund.de

Police emergency: telephone 110, including from any in-house service telephone (i.e., in the passenger terminals).

Frankfurt Airport 75th Anniversary

During the 1920s Frankfurt's Rebstock airfield was stretched to capacity because of growing traffic. A new airport location was soon selected at the intersection (Frankfurter Kreuz) of the newly emerging autobahn road network. On July 8, 1936, after only 2 ½ years of construction, the so-called Flug- und Luftschiffhafen Rhein-Main (Rhine-Main Plane and Airship Airport) commenced operations – the beginning of a 75-year success story that continues!



FRA's inauguration on July 8, 1936.



FRA's terrace restaurant in 1955.



FRA's terminal at the end of 1950s.



Frankfurt welcomes its first jumbo in 1970.



Frankfurt enters the jet age in 1959.



Boarding a Convair CV 340 in 1955.



Aircraft refueling in 1956.



Founding of the airport's own fire department in 1951.



Duty Free shopping in 1970.



Winter services at the start of the 1960s.



Building Terminal 1 at the start of the 1970's.



The DC-6 taxiing in 1955.

Airport Fire Services (Fraport)

- Responsibilities: rescue, fire fighting, emergency services and fire prevention, rescue for road accidents at and around the airport, as well as technical assistance world-wide using FRA's special aircraft recovery equipment.
- Status: "company" fire brigade
- Employees: 284
- Shifts (24-hour operations): 2
- Fire stations: 4
- Emergency vehicles: 55
- Automatic fire alarms: about 50,000
- Central fire alarm indicator boards: 270
- Sprinkler systems: 625
- Gas extinguisher units: 205
- Foam extinguisher units: 23
- Communications units: 2,500
- Powder extinguisher units: 14
- Fire hydrants: about 2,500
- P50 extinguishing equipment: about 200
- Handheld fire extinguishers: about 8,500

South side of FRA: Fire Dept. Training Center with mobile training simulator.

Fire emergency: telephone 112, including from any in-house service telephone (i.e., in the passenger terminals).

German Postal Service (Deutsche Post)

The IPZ International Postal Center and the ACF Airmail Center Frankfurt (joint-venture with Fraport) are centralized integrated facilities for sorting and handling all of Germany's incoming and outgoing airmail for the diverse flights around the globe.

Franchise Postal Store: in Arrivals Hall B, Terminal 1.

General Services***Parking***

Multi-story car parks and/or underground garages:

- Terminal 1: 9,200 spaces
- Terminal 2: 3,300 spaces

Save up to 53 percent when parking at the terminals by booking online well in advance of your departure flight. Information and booking via: www.frankfurt-airport.com

Parking information:

Tel.: +49 69 690-88888

Futher details about parking products, prices and special parking spaces are available on the Internet: www.frankfurt-airport.com.

Holiday Parking

About 1,500 parking spaces are available at the southwest side of FRA, accessible via the A3 and A5 autobahns or the B43 highway, take exit marked "Cargo Center/Tor 21-31" and drive to entrance 31. A free shuttle bus links this low-cost parking area with Terminals 1 and 2. For example, parking for 8 days starts at €49, depending on the season.

- Parking for passengers with disabilities, Tel.: +49 69 690-88888
- Reservations for high-security parking and safekeeping of valuables at Terminal 1 (188 spaces), contact Airport Car Service (ACS), Tel.: +49 69 690-27901
Internet: www.acs-airport.de

Dog Hotel

Access via CargoCity South

- Tel.: +49 69 690-66542

Open Monday to Friday from 08:00 to 16:00; on weekends and holidays from 09:00 to 12:00.

Gas Stations

A public gas station is located at the traffic circle near the Main Airport Center/Steigenberger Airport Hotel (just off the A3 autobahn, exit at "Unterschweinstiege").

Special Care

Special personalized assistance at Frankfurt Airport can be arranged through FRACareServices Ltd. for passengers due to: mobility restrictions, medical or health considerations, age (senior citizens; children/youth traveling as unaccompanied minors), and unfamiliarity with FRA or airports. This service has to be booked via your travel agent or airline directly. Under EU regulations, special assistance for mobility-restricted passengers is free of charge. Fees for other special services offered should be requested from the relevant airline. Tel.: +49 69 690-69106.

VIP Service

Any passenger at FRA can book Fraport AG's VIP Service, which offers individualized service and the VIP lounge for departing, arriving and transit passengers. Passengers are guided to and from their flights and do not use the regular terminal routes. The fee is €298 per passenger, plus €110 (including value-added tax) for each additional person in the same travel group. Tel.: +49 69 690-70325

Shopping

Travelers can choose from a wide selection of quality German and international products available in both terminals: about 160 stores, including about 20 Duty Free/Travel Value shops. About 90 service outlets are also available.

Banks

Banks, foreign exchange outlets and self-service teller machines (ATMs) are located throughout the terminals. Several major German banks offer a wide range of domestic and international services at their branches in the Frankfurt Airport Center 1 (FAC 1) opposite Terminal 1. Santander Bank also has a branch in Departures Hall B (below the Sky Line station) that also features its own bistro, plus Internet workstations.

Restaurants

There are 65 restaurants in the terminals, offering fast and slow food and cuisine for every taste.

Hotels

- 4 airport hotels: InterCity (south side), Park Inn (Gateway Gardens), Sheraton (linked to Terminal 1), Steigenberger. 2 new hotels are scheduled to open in December 2011.
- approx. 12 hotels in the area offer direct shuttle-bus services to FRA's terminals.
- "Hotel Reservations" counter in Terminal 1 (Arrivals Hall B), open 07:00 to 22:30, Tel.: +49 69 690-70402

Lounges

16 lounges in Terminal 1: operated by airlines, plus the Luxx Lounge which can be used by any traveler for a fee;
7 lounges in Terminal 2 including the Sky Lounge for a fee.

More lounge details are available via www.frankfurt-airport.com

Frankfurt Trade Fair Center (Messe)

- Direct shuttle-bus services are available (when exhibitions are running) at the Terminal 1 Airport Bus Station or the Forecourt E in front of Terminal 2,
- Regional commuter trains travel from FRA's Regional Train Station via Frankfurt central station (Hbf.) to the "Messe" station at the trade-fair grounds.

Counters

Terminal 1

- Check-in counters: 284
- Ticket sales and reservation counters: 210
- Airport Reisemarkt (travel market on the mezzanine in Departures Hall C, Terminal 1): 62
- Additional counters for travel agencies, information, German Rail (Deutsche Bahn) DB Service Point, RMV public transit information in the region.

Terminal 2

- Check-in counters: 136
- Ticket sales and reservation counters: 72
- Information

Some airlines offer automated check-in and ticketing machines in the terminals.

Night-before Check-in

Various airlines at FRA allow departing passengers to check-in the night before their flight. When checking in the night before their flight, passengers need both their tickets and passports. Times and locations differ from airline to airline, while some airlines charge for this extra service. More details are available at: www.frankfurt-airport.com

Check-in at the AIRail Terminal

Travelers arriving at Frankfurt Airport's Long-distance Train Station can check-in their baggage right away at the check-in counters located in the connector building (AIRail Terminal) between the Long-distance Train Station and Terminal 1. Several airlines are represented at Check-in T: Lufthansa; airlines handled by Fraport AG (e.g., leisure airlines such as Air Berlin, and scheduled carriers such as Emirates, Gulf Air, Asiana, Malaysia Airlines).

Baggage Services

● Baggage storage

Terminal 1: Arrivals Hall B, Tel.: +49 69 690-70786
 Departures Hall B/C, Tel.: +49 69 690-73277
 Terminal 2: Area D, Level 2, Tel.: +49 69 690-72860

Cost per regular baggage item:	
up to 7 hours storage	€4
7 to 24 hours	€5
bulky baggage for 24 hours or less	€7
article of clothing for 24 hours or less	€2
Document storage for 24 hours or less	€4
Buggy rental for 24 hours or less	€6
Wrapping (regular baggage)	€8
Wrapping (bulky baggage)	€12

● Porter Service

Independent of your airline flight booking, additional porter services are available for a fee to escort passengers and their baggage to any desired location within the public areas of FRA's terminals. For advance bookings and more information contact:
 Securitas: Tel.: +49 69 690-21300, Fax: +49 69 690-59404,
 E-mail: FRA@securitas24.de
 AHS: Tel.: +49 69 690-22122, Fax: +49 69 690-78856;
 E-mail: fraservice@ahs-germanground.de

Meeting Points

Terminal 1

- "Meeting Point" in Arrivals Hall B.
- "Company Meeting Point" in Departures Hall B and Arrivals Halls A and C.

Terminal 2

- "Meeting Point" in Arrivals Hall E (Level 2)
- "Company Meeting Point" in the central arrivals area near the Fraport AG information counter (Level 2).

Other Facilities

Terminal 1

- Children's play area (Transit A and B)
- Service telephones
- Law office, dentist, etc. in Frankfurt Airport Center 1
- Dry cleaner, Level 0 (Area C of Airport City Mall Frankfurt)
- Casino, Departures Hall C
- Hair salon, Level 0 (Area C of Airport City Mall Frankfurt), Tel.: +49 69 690-53331
- Lost and Found, Level 0 (Area B of Airport City Mall Frankfurt), Tel.: +49 69 690-66359, Fax: +49 69 690 54081, E-mail: fundbuero@fraport.de
- Travel Document Service (Arrivals Hall B, Tel. +49 700 00084786 or +49 69 690-72232)
- Chapel (Departures Hall B), daily religious services
- Community Services for Travelers (Departures Hall B, Gallery), Tel.: +49 69 690-50201
- Showers/Baths (Departures Hall B)
- Baby rooms
- Waiting area for passengers with disabilities
- Telephones for passengers with disabilities
- Washrooms for passengers with disabilities
- Wheel chairs
- Drinking fountains

Terminal 2

- Service telephones
- 3 prayer rooms (Departures D, Transit Area)
- Baby rooms
- Waiting area for passengers with disabilities
- Telephones for passengers with disabilities
- Washrooms for passengers with disabilities
- Wheelchairs
- 2 children's play areas: Departures E; Food Plaza (Level 4)
- Counter for excess baggage (Counter 838, check-in Hall D), Sologistics GmbH, Tel.: +49 69 690-78186
- Drinking fountains
- Dry cleaning store (check-in Hall D near the glass facade entrance to the terminal)

FRA's Airport Expansion Program

To secure Frankfurt Airport's global competitiveness during the years to come, it is essential to construct a new fourth runway (Runway Northwest) located to the northwest of the airport site as well as the brand new Terminal 3 at the south of FRA on land formally used by the U.S. Air Base. In 2020, FRA is expected to handle about 700,000 flights and some 88 million passengers annually.

Runway Northwest

The new 2,800-meter-long Runway Northwest (for bi-directional landings only) is located parallel to the existing north and south runways at distance of 1,400 meters away from the center line of Runway North. Runway Northwest will be inaugurated in October 2011, in time for the Winter Timetable 2011/12 that commences in late October. With the new Runway Northwest, FRA's total runway capacity will increase incrementally by 50 percent in the future to more than 120 takeoffs and landings per hour.

Terminal 3

Featuring 75 aircraft parking positions and a link to the Sky Line people-mover system and the central automated baggage handling system, Terminal 3 is designed to be built in several phases. The first phase is expected to be completed around 2016/17.

History of the Expansion Program

- 1997: Discussions on airport expansion begin
- 1998: Mediation procedure begins
- 2000: June: Fundamental political decision
Sept.: Fraport supervisory board decision for expansion and preparation of the zoning procedure (PFV)
November: "Scoping" for the regional planning procedure (ROV)
- 2001: April: "Scoping" for the PFV
Oct.: ROV documentation submitted

- 2002: April: ROV hearings
 June: Completion of ROV with decision based on state-planning requirements
- 2003: Sept.: Zoning documentation (PFU) submitted for completeness review
- 2004: Nov.: PFU submitted for viewing
- 2005: Jan./Feb.: Public viewing of PFU
 Sept.: PFV hearings begin
- 2006: March: End of PFV hearings
- 2007: Spring: Required changes to zoning plans submitted
 Dec. 18: Zoning approval from the Hesse government
- 2008: Jan. 8: Presentation of the zoning approval document to all involved parties
- 2009: Construction starts on airport capacity expansion (i.e., Runway Northwest)
- 2010: February: Ground-breaking for new Fire Station 4 at Runway Northwest
 June: Pouring of concrete begins for Runway Northwest
 Nov.: Opening of Mönchwald Tunnel under the new runway
- 2011: March: Completion of Fire Station 4
 May: Construction of Runway Northwest completed
 October: Official inauguration of Runway Northwest (first landing)
 Winter Timetable 2011/12: New runway goes into regular operation in time for the new winter timetable

Ground Transportation

Located in the heart of Europe, Germany and the Rhine-Main-Neckar region, FRA is a central hub for intermodal transportation. Frankfurt Airport offers optimum links between air, rail and road networks thanks to its strategic location at the Frankfurter Kreuz autobahn junction and its extensive regional and European train services.

Private Cars

- FRA is directly linked to the A3 (Cologne – Munich axis) and A5 (Hanover – Basel axis) autobahn expressways. The A3 and A5 intersect at the Frankfurter Kreuz, near FRA's northeastern corner and only a few hundred meters away from the passenger terminals.
- The drive from FRA to downtown Frankfurt takes approximately 15 minutes by car.

National/European Rail Services FRA's Long-distance Train Station (AIRail Terminal for check-in)

More than 170 long-distance trains depart daily to the most important cities throughout Germany as well as to cities in neighboring countries.

(Note: Hbf. = Hauptbahnhof > central train station)

AIRail Service

A special premium service for passengers who are traveling to FRA via ICE trains from Stuttgart or Cologne central train stations

- A joint venture of Deutsche Bahn, Lufthansa and Fraport)
- The AIRail Service allows air travelers to check in at Cologne, Stuttgart central train stations (check-in until 15 minutes before train departure).
- Travelers also receive their airline boarding passes for their FRA flight.
- Minimum transfer time at Frankfurt Airport: 60 minutes.
- Baggage claim (outbound) and baggage claim with customs control (inbound) is located in the AIRail Terminal at the FRA's Long-distance Train Station.
- LH Miles and More.
- Tickets are available directly from Lufthansa or all travel agencies representing Lufthansa.

- First and business class travelers have access to the DB Lounges at the Cologne and Stuttgart central stations as well as FRA's Long-distance Train Station.
- Seat reservations in 1st/2nd class cars of ICE trains

AIRail Service FRA – Stuttgart (ZWS) Hbf.

- Travel Time: 70 minutes
- Frequency: every two hours

AIRail Service FRA – Cologne (QKL) Hbf.

- Travel Time: 55 minutes
- Frequency: every hour

Regional Rail Services/FRA Regional Train Station

More than 220 regional train connections (regional, express and S-Bahn trains) per day at FRA's Regional Train Station provide for convenient mobility throughout the Frankfurt/Rhine-Main region. The S 8 and S 9 trains arrive/depart alternately at 15-minute intervals via FRA: eastbound to Frankfurt; westbound to Mainz and Wiesbaden.

- Travel Time
 - FRA – Frankfurt (M) Hbf.: 11 minutes
 - Offenbach Marktplatz: 26 minutes
 - FRA – Mainz Hbf.: 26 minutes
 - FRA – Wiesbaden Hbf.: 38 minutes
- Travel Time
 - FRA – Hanau Hbf.: 42 minutes
 - FRA – Wiesbaden Hbf.: 34 minutes
 - FRA – Kastel: 25 minutes

Buses

- Direct regional connections and airport shuttle buses.
- Hotel shuttle services

Lufthansa Airport Bus

Heidelberg	11 times daily
Mannheim	7 times daily
Strasbourg (France)	6 times daily

Car Rentals

- Car rental agencies are located in Terminal 1 (Airport City Mall, Level 0, Area A) and in Terminal 2 (Level 2, arrivals area).

Taxis

- Stands are located at the forecourts of Terminals 1 and 2.

Fraport AG's Major Investments

- Airmail Center Frankfurt GmbH
- Airport Cater Service GmbH
- AirlTSystems GmbH
- Energy Air GmbH
- Flughafen Hannover-Langenhagen GmbH
- FraCareServices GmbH
- Fraport Cargo Services GmbH
- Fraport Ground Services Austria GmbH (Vienna)
- Fraport IC Ictas Antalya Airport Terminal Investment and Management Inc. (Antalya Airport, Turkey)
- Fraport Immobilienservice und -entwicklungs GmbH & Co. KG
- Fraport Saudi Arabia for Airport Management and Development Services Company Ltd. (Saudi Arabia)
- Fraport Twin Star Airport Management AD (Bulgaria)
- FraSec Fraport Security Services GmbH
- GCS Gesellschaft für Cleaning Service mbH & Co. Airport Frankfurt/Main KG
- Lima Airport Partners S.R.L. (Peru)
- Media Frankfurt GmbH
- Northern Capital Gateway LLC (St. Petersburg Airport, Russia)
- N*ICE Aircraft Services & Support GmbH
- Xi'an Xianyang International Airport Co., Ltd. (China)

For detailed information, please refer to Fraport AG's annual reports (also available online at www.fraport.com, select "company", go to "Fraport Worldwide", then "Subsidiaries and Investments").

The Executive Board of Fraport AG



Chairman of the Executive Board (VV)
Dr. Stefan Schulte

Strategic Business Units

- Traffic and Terminal Management, Airport Expansion (FBA)

Central Units

- Legal Affairs (RAV)
- Internal Auditing (REV)
- Corporate Development (UEW)
- Corporate Communications (UKM)

As of February 2011



Member of the Executive Board and Executive Director Labor Relations (VA)
Herbert Mai

Strategic Business Units

- Retail and Properties (HVM)

Central Units

- Sustainability Management and Corporate Compliance (NHM)
- Human Resources (PSL)

As of February 2011



Member of the Executive Board and Executive Director Controlling and Finance (VF)

Dr. Matthias Zieschang

Service Units

- Information and Telecommunications (IUK)

Central Units

- Global Investment and Management (BET)
- Controlling (FCO)
- Finance and Investor Relations (FIR)
- Accounting (REW)
- Central Purchasing, Construction Contracts (ZEB)

As of February 2011



Member of the Executive Board and Executive Director Operations (VO)

Peter Schmitz

Strategic Business Units

- Airport Security Management (ASM)
- Ground Services (BVD)

Service Units

- Real Estate and Facility Management (IFM)
- Corporate Infrastructure Management (ZIM)

Central Units

- Customer Relations (KMA)

As of February 2011

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www.frankfurt-airport.com

www.fraport.com

www.twitter.com/Airport_FRA

www.facebook.com/FrankfurtAirport

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